

The Secretary of the Air Force Office of the Inspector General Complaints Resolution Directorate



JAG Guide to IG Investigations

SAF/IGQ 1140 Air Force Pentagon Washington, D.C. 20330-1140

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FOREWORD

The Secretary of the Air Force, Complaints Resolution Directorate (SAF/IGQ) administers the Air Force Inspector General (IG) Complaints Resolution Program for the Air Force community. The IG Complaints Resolution Program is a leadership tool to promptly and objectively resolve problems affecting the Air Force mission. When necessary, the IG accomplishes this through objective fact-finding in the form of IG complaint analyses and investigations that address both the concerns of complainants and the best interests of the Air Force. AFI 90-301, *Inspector General Complaints Resolution*, 27 August 2015, establishes the procedural requirements for the Complaints Resolution Program and IG investigations. The Judge Advocate General (JAG) Corps provides critical support to the IG throughout all phases of the Complaints Resolution Process. This guide focuses on JAG roles and responsibilities before, during and after IG investigations. This guide is drafted and maintained by AF/JAA. Please submit any comments or recommendations to the attention of AF/JAA, Air Staff Counsel, Legal Advisors to SAF/IG.

CHAPTER 1. INTRODUCTION

- **1.1. Purpose.** The intent of this guide is to provide JAGs, at all levels, the tools they need to effectively assist IGs throughout the Complaints Resolution Process, with particular emphasis on IG investigations.
- **1.2. IG Complaints Resolution Overview.** The IG acts as the eyes and ears of the commander.² Any individual can submit an IG complaint to report inappropriate conduct or a violation of law, policy, procedure, or regulation, even if the complainant was not the wronged party or was not affected by the alleged violation. However, not all allegations fall under the IG's purview. When a complainant raises allegations that may be appropriate IG matters, the IG might not conduct an IG investigation for a variety of reasons. The IG uses a three-phase process to resolve all complaints:
- **1.2.1.** Phase 1: Complaint Analysis (CA). During a CA, the IG preliminarily reviews the complainant's assertions and evidence to determine the potential validity, relevance of the issues to the Air Force, and what action, if any, is required within IG, supervisory, or other channels.³ CA is always required.⁴ Complainants may be unable to properly articulate the standard violated; therefore, IGs and JAGs should always read the complaint carefully and assess whether there has been wrongdoing. Depending on what, if any, issues can be properly framed, the IG will use a CA to select one of the following complaint resolution strategies: referral, transfer, dismissal, assistance or investigation.⁵ Complaints of wrongdoing will be treated as "issues" until further analysis determines that an investigation is warranted.⁶ If an investigation is recommended, the IG will conclude the analysis of each issue in the CA by framing a proper "allegation" for investigation. The CA recommends dismissal, then the IG will conclude the analysis of those issues as issues vice allegations.⁸ An allegation is not an allegation until a standard is identified.⁹ Once a standard is identified, then an allegation can only be "substantiated" or "not substantiated." The JAG should assist the IG in properly framing allegations. Since prima facie evidence should exist before framing an allegation against a subject or suspect, a properly framed allegation cannot be "dismissed," only substantiated or not substantiated. 11 Another consideration is the timeliness of the allegation (was the complaint filed within one year of the alleged violation or misconduct, or is it otherwise timely?). Once the CA recommending investigation is completed, the IG forwards the analysis package to the Appointing Authority, who is normally the wing commander, for review and approval. 13

1.2.1.1. Allegations Involving Reprisal. When a complainant's assertions raise the

² AFI 90-301, para. 1.2

³ AFI 90-301, para. 3.12

⁴ AFI 90-301, para. 3.11

⁵ Id.

⁶ AFI 90-301, para. 3.12.1

⁷ Id.

⁸ Id.

⁹ Id.

¹⁰ Id.

¹¹ Id

¹² AFI 90-301, para. 2.5.2; Table 3.2, Step 6; IGs and IOs should not rigidly apply this rule to justify dismissal of allegations that otherwise merit investigation

¹³ AFI 90-301, para. 1.7

possibility of reprisal in violation of 10 U.S.C. § 1034, IGs also use the CA format. Air Force Complaints Resolution Program Supplemental Guide (AFCRPSG), 18 April 2016, Attachment 1, contains a sample CA template. Allegations involving reprisal <u>always</u> include an analysis of a four-part acid test for reprisal. Reprisal is a subset of *abuse of authority*. As such, even if the facts do not meet the standard for reprisal, they may constitute abuse of authority, which should be considered in the alternative and possibly investigated. Is IGs who recommend *dismissal* of a reprisal allegation in the CA, even if the recommendation is to proceed with abuse of authority or another allegation, must forward the CA to the Department of Defense, Office of the Inspector General (DoD IG) through their Major Command (MAJCOM) or State Joint Forces Headquarters (JFHQ-State) and SAF/IGQ. DoD IG is the final authority in all reprisal cases; they must concur with dismissal of those allegations. In cases where reprisal is not dismissed, the IG proceeds with an investigation.

1.2.2. Phase 2: Investigation. An investigation should be conducted when either the preliminary evidence indicates there was wrongdoing or where the IG cannot sufficiently rule out wrongdoing without further investigation. In this regard, the CA is the decision tool. The Appointing Authority directs an investigation by appointing an investigating officer (IO) in writing. The Appointing Authority provides written notice to the subject's commander about the scope of the investigation. The subject's commander notifies the subject of the investigation. The IG notifies the complainant. Upon request of the IO, the commander makes witnesses available to the IO. The investigation phase includes: pre-fact finding, fact-finding and report writing. The JAG assists the IO throughout all investigative phases.

1.2.3. Phase 3: Quality Review. The IG staff conducts a quality review on every investigation to ensure completeness, compliance with AFI 90-301 and other appropriate directives, and objectivity. The IG obtains a legal sufficiency review before forwarding to the Appointing Authority for approval or to a higher-level IG for review. A legal sufficiency review is required for <u>all</u> IG investigations. A

1.3. JAG Roles in IG Investigations. JAGs at all levels play a critical role in the Complaints Resolution Process. During the CA (Phase 1), prior to an IG investigation, JAGs will assist the IG in properly framing issues.²⁵ During the investigative phase (Phase 2), as part of pre-fact finding, JAGs help IOs craft an Investigation Plan (IP), formulate a Proof Analysis Matrix (PAM) and review draft interview questions. When consulted, JAGs provide advice to both IGs and IOs on issues that arise during the actual investigation or fact-finding. After the completion of <u>all</u> investigations, a JAG conducts a legal sufficiency review of the IG case file as part of the Quality Review Process (Phase 3). Depending on the allegations, the MAJCOM or higher-level law office may provide an additional legal review. In addition to these roles, JAGs support IGs by training

¹⁴ AFCRPSG, Attachment 18; see paragraph 2.2.1 of this guide for the reprisal acid test

¹⁵ AFI 90-301, para. 6.6.2.4; AFCRPSG, Attachment 19

¹⁶ AFI 90-301, para. 6.6.2.3

¹⁷ AFI 90-301, paras. 6.6.2.3.1 and 6.6.2.3.2

¹⁸ AFI 90-301, para. 6.7

¹⁹ AFI 90-301, para. 3.35

²⁰ AFCRPSG, Attachment 3

²¹ AFI 90-301, Table 3.15, Rule 1

²² Id.

²³ AFI 90-301, para. 3.59.1

²⁴ Id.

²⁵ AFI 90-301, para. 1.39.2

commanders and IOs, facilitating IG information release and providing advice on a myriad of IG-related matters. ²⁶

CHAPTER 2. FRAMING ALLEGATIONS

- **2.1. General Considerations.** Complaints of wrongdoing will be treated as "issues" until further analysis determines that an investigation is warranted.²⁷ If an investigation is recommended, the IG will conclude the analysis of each issue in the CA by framing a proper "allegation" for investigation.²⁸ Assisted by the JAG, the IG frames issues during the CA phase (Phase 1). Framing issues and allegations is the **single most important factor** in analyzing a complaint.²⁹ Properly framed allegations focus the entire investigation. JAGs and IGs must carefully examine the complainant's assertions, usually documented on an AF IMT 102, *Inspector General Personal and Fraud Waste & Abuse Complaint Registration*, to identify what standards were possibly violated. This may require research. The end goal is that all allegations clearly and concisely identify the complainant's assertions as a specific violation of law, policy, procedures, instructions, or regulations.³⁰
- **2.2. IG Matters**. IGs must determine whether the matters at hand are properly within the IG purview. Congress has specifically designated the IG as the appropriate agency to investigate allegations involving reprisal and restriction.³¹
- **2.2.1. Reprisal.** Reprisal is a violation of 10 U.S.C. § 1034. Reprisal occurs when a responsible management official (RMO)³² takes (or threatens to take) an unfavorable personnel action³³; or withholds (or threatens to withhold) a favorable personnel action, to retaliate against a member of the armed forces who made, prepared to make, or was perceived as making or preparing to make, a protected communication.³⁴ Any lawful communication³⁵, regardless of the subject, to an IG or Congress, is considered protected. Additionally, it is a protected communication when a member who reasonably believes he/she has evidence of a violation of law or regulation (regardless of whether he/she is the victim) and discloses this to an authorized recipient.³⁶

²⁶ AFI 90-301, para. 1.39

²⁷ AFI 90-301, para. 3.12.1

²⁸ AFI 90-301, para. 3.12.1

²⁹ AFI 90-301, para. 3.12.2

³⁰ AFI 90-301, para. 3.12.2.4

³¹ See 10 U.S.C. § 1034; DoD Directive (DoDD) 7050.06, Military Whistleblower Protection, 17 April 2015

³² *RMOs* include three categories: (1) deciding officials; (2) those who influenced/recommended the action; (3) reviewers/indorsers (e.g., additional rater on EPR) (AFI 90-301, Attachment 1)

³³ Personnel actions include actions that affect or have the potential to affect a military member's current position or career (e.g., an LOR, referral EPR); See AFI 90-301, Attachment 1, definition of personnel action

³⁴ AFI 90-301, para. 6.3.1.1

³⁵ A *lawful* communication is a communication that is not unlawful; *unlawful* communications include any communication, whether verbal or written or otherwise transmitted, that constitutes misconduct, a violation of the UCMJ, or a violation of other applicable criminal statutes; examples of unlawful communications include, but are not limited to, knowingly false statements; unauthorized disclosures of classified, privileged, or private information; obscene statements; threatening statements; and statements made under circumstances disrespectful to higher authorities (AFI 90-301, Attachment 1)

³⁶ Authorized recipients of protected communications include, but are not limited to, a member of Congress or a member of their staff; an inspector general or a member of the inspector general's investigative staff; personnel assigned to DoD audit, inspection, investigation, law enforcement, equal opportunity, safety, sexual assault prevention and response designees, and EO personnel, or family advocacy organizations (AFI 90-301, Attachment 1)

AFCRPSG, Attachment 18, sets forth an acid test for evaluating reprisal allegations. The "acid test" consists of four questions:

- 1. Did the military member make or prepare to make a communication protected by statute, DoD Directive, or AFI 90-301?
- 2. Was an unfavorable personnel action taken or threatened; or was a favorable action withheld or threatened to be withheld following the protected communication?
- 3. Did the official(s) responsible for taking, withholding, threatening, or influencing the personnel action know about the protected communication?
- 4. Does the preponderance of the evidence establish that the personnel action would have been taken, withheld, or threatened if the protected communication had not been made?

When analyzing question 4, the IO is required to consider the following five factors: (a) **reasons** stated by the RMO for taking, withholding, threatening or influencing the action; (b) **reasonableness** of the action taken, withheld, threatened, or influenced considering the complainant's performance and conduct; (c) **consistency** of the actions of RMOs with past practice; (d) **motive** of the RMO for deciding, taking, withholding or influencing the personnel action. In other words, "Did the RMO take the right action for the right reason?"; and (e) **procedural correctness** of the action. If questions 1 through 3 of the acid test are answered in the affirmative and question 4 is answered in the negative, a *prima facie* case of reprisal exists. If the answer to any of the first three questions is no, reprisal cannot be substantiated. However, *where appropriate*, the underlying personnel action should then be analyzed to determine whether abuse of authority occurred.

An example of a *prima facie* case of reprisal is: A female Staff Sergeant (SSgt) files an Equal Opportunity (EO) complaint against her male supervisor for sexual harassment. The supervisor rates her enlisted performance report (EPR) as a 3. The SSgt's previous EPRs were all 5's. The supervisor has no documentation to justify downgrade to a 3. The analysis follows: 1) Was there a protected communication? Yes. The EO complaint against her supervisor was a protected communication because the complainant reasonably believed she had evidence of a violation of law, regulation, or policy, and she filed her complaint with EO, an authorized recipient of protected communications; 2) Was there an unfavorable personnel action? Yes. The downgraded EPR was an unfavorable personnel action. While a markdown is not always an unfavorable personnel action, a 3 EPR following prior 5 EPRs is most likely a negative personnel action because it documents a reduction in performance that has the potential to affect her career. This answer might be no if she had 3 EPRs in her record.; 3) Did the person who took the action know about the protected communication? It is very likely since the allegations were against the supervisor. The IG can speak to EO to determine if the supervisor was notified or interviewed for the prior complaint. If the answers to the first 3 questions are yes, the IG must report the reprisal allegation through IG channels to DoD-IG. Further complaint analysis will determine the need for investigation, but reprisal cannot be substantiated without an investigation. If investigation reveals the answer to question 4 is no, reprisal is substantiated.

- **2.2.2. Restriction**. 10 U.S.C. § 1034 also states that a military member may not be restricted or prohibited from making a lawful communication to the IG or a member of Congress (i.e., making a protected communication).³⁷ Restriction can result from either private or public statements that may reasonably discourage Air Force members from contacting the IG or a member of Congress. Proper analysis of these complaints requires an in-depth review of the following issues³⁸:
 - 1. How did the RMO limit or attempt to limit the member's access to an IG or a member of Congress?
 - 2. What was the intent of the RMO?
 - a. **Reasons** for restricting or taking actions that created barriers to making protected communications;
 - b. **Reasonableness** of the RMO's actions:
 - c. Motive for the RMO's action.
 - 3. Would a reasonable person, under similar circumstances, believe he/she was actually restricted from making a lawful communication with the IG or a member of Congress based on the RMO's actions? (i.e., would the communication have a chilling effect on others?)

JAGs should review restriction investigations to ensure the investigating officer considered all available evidence of intent, as well as the reasonableness of the complainant's belief he or she was restricted from making a protected communication. IO's may need to consider the context of a conversation or memorandum to fully analyze restriction. For example, a commander who directs a member to stay within his chain of command because the member emailed the first sergeant saying he was going to complain to his Congressman about an upcoming deployment has probably restricted. Another example of restriction would be if, during a commander's call, a squadron commander were to tell his unit that <u>all</u> problems will <u>always</u> go through him first. However, if during a commander's call, the commander were to tell his unit that he prefers to solve problems within the chain of command because problems are usually resolved faster at lower levels, but members are free to use other grievance channels, this would not constitute restriction. Finally, JAGs should be aware (and provide advice accordingly) that while restriction only applies to communications with the IG or member of Congress, disciplinary actions in response to making (or preparing to make) other protected communications may constitute reprisal.

2.2.3. Mental Health Evaluation (MHE) as Reprisal. Sometimes a complainant will allege his or her commander referred him or her for an MHE in reprisal for making a protected communication. Treat such cases as potential violations of 10 U.S.C. §1034 and frame the allegation as reprisal.

³⁷ AFI 90-301, paras. 7.2 and 7.3; The definitions for *RMO*, protected communication, unlawful communication, authorized recipients also apply to restricted access

³⁸ AFI 90-301, Table 7.2

2.2.4. Abuse of Authority.

Abuse of authority is not a catch-all standard for actions that don't seem fair. While actions may not be fair, they don't always rise to the level of abuse of authority. Abuse of authority requires wrongdoing that had an impact either on the complainant (adverse loss) or subject (positive gain). IGs and JAGs should guard against using abuse of authority as the basis for an allegation if another standard more accurately characterizes the alleged inappropriate conduct or failure to act.

Reprisal is a subset of abuse of authority. If an allegation of reprisal or restriction does not meet the definition of reprisal or restriction under 10 U.S.C. §1034, IGs must still address and attempt resolution of the allegation as a personal complaint, such as abuse of authority. ³⁹ Use AFCRPSG, Attachment 19, for the acid test for abuse of authority in your analysis.

2.2.4.1. AFI 90-301 standard – "**Arbitrary and Capricious**" AFI 90-301, Attachment 1 defines abuse of authority as "[t]he absence of a rational connection between the facts found and the choice made, constituting a clear error of judgment. The action does not appear to be supported by fair, solid, and reasonable cause, or based upon relevant factors." AFCRPSG, Attachment 19, further describes abuse of authority as "an arbitrary and capricious exercise of power that adversely affects any person or results in personal gain or advantage to the abuser."

2.2.4.2. Abuse of Authority Acid Test. AFCRPSG, Attachment 19, provides the Abuse of Authority Acid Test as a framework to assist IO's in their analysis regarding whether the subject's actions were arbitrary and capricious; that is, whether the action was based on a rational connection between the facts found and the choice made, and supported by fair, solid, and reasonable cause, or based on relevant factors. The Abuse of Authority Acid Test reads as follows:

- 1. Did the responsible management official's (RMO's) actions either:
 - a. Adversely affect any person (e.g., demotion, referral OPR, extra duty, etc.)?

OR

b. Result in personal gain or advantage to the RMO (e.g., promotion, award, etc.)?

If questions 1.a and 1.b are both answered "no," then it is not necessary to consider question two. If either part of question 1.a or 1.b is answered "yes," the IO must answer question two.

- 2. Was the RMO's action either:
 - a. Outside the authority granted under applicable regulations, law or policy?

OR

³⁹ AFI 90-301, paras. 6.6.2.4 and 7.6.2

- b. Arbitrary and capricious? You must use the following factors in your analysis:
 - (1) What were the **reasons** the RMO took, withheld, or threatened the action?
 - (2) What was the **reasonableness** of the action taken, withheld, or threatened considering the complainant's performance and conduct?
 - (3) Were the actions taken by the RMO **consistent** with actions of the RMO(s) in past practice?

JAGs should be aware that the three factors provided in question 2.b mirror the factors in question 4 of the Reprisal Acid Test for a reason: if the IO discussed those factors in a reprisal allegation, the IO can **refer back to that analysis** rather than repeat the discussion.

It is important to note that the underlying question in question 2.b is whether the action was based on a rational connection between the facts found and the choice made, and supported by fair, solid, and reasonable cause, or based on relevant factors. If not, the action is arbitrary and capricious. In answering Question 2.b, IOs should examine the RMO's action very narrowly, giving the RMO's decision <u>substantial deference</u> (great weight) without substituting one's judgment for that of the RMO.

If the answer to both Questions 2.a and 2.b is no, the action should <u>not</u> be considered an abuse of authority. If the answer to either Question 2.a or 2.b is yes, then the action is indicative of an abuse of authority.

2.2.4.3. Example. An example of abuse of authority might be: Colonel A offers Captain B an assignment working on his staff. Citing personal reasons, Capt B declines. Following this interchange, the relationship between the two cools markedly. A few months later, Capt B's supervisor nominates him for a quarterly award for which Col A is the decision authority. After the submission deadline passes, Capt B is the only nominee, more than meets all the award criteria, and seems highly deserving. However, without receiving a formal submission, Col A selects Capt C, his golfing buddy who received a conviction for driving under the influence during the award period, as his winner.

Capt B was denied an award for which he was otherwise highly qualified and the only nominee. Commanders and supervisors are afforded great latitude with regard to actions such as quarterly and annual awards. As such, the IO *might* find that Col A acted within his authority. Nevertheless, if Col A chose Capt C, his friend and, more importantly, a person who engaged in significant misconduct that quarter, and he based that action on the fact that Capt B decided not to work for him, then the IO could reasonably find the action was arbitrary and capricious. Col A's decision was not rational and supported by fair, solid, and reasonable cause, or based on relevant factors. If the IO concludes Col A's action was arbitrary and capricious, the IO should substantiate abuse of authority.

- **2.2.5. Fraud, Waste and Abuse (FWA).** Fraud is any intentional deception designed to unlawfully deprive the Air Force of something of value or to secure from the Air Force an individual benefit, privilege, allowance, or consideration to which he or she is not entitled. Actions that constitute fraud may be more appropriately framed against other regulations and statutes, such as DoDD 5500.7-R, *Joint Ethics Regulation (JER)*, 30 August 2003, or the Uniform Code of Military Justice (UCMJ). The only definitions for waste and abuse are found in AFI 90-301. AFI 90-301 defines abuse as the intentional wrongful or improper use of Air Force resources. Examples include misuse of grade, position or authority that causes the loss or misuse of resources such as tools, vehicles, computers or copy machines. Abuse allegations may involve unnecessary purchases, such as disposing of newly acquired government furniture and acquiring new furniture merely because the supervisor's tastes have changed. AFI 90-301 defines waste as the extravagant, careless or needless expenditure of government funds or the consumption of government property that results from deficient practices, systems controls or decisions, as well as improper practices not involving prosecutable fraud.
- **2.3. Matters Not Appropriate for the IG.** More often than not, a complainant's assertions will fall more appropriately under the purview of command or other agencies. AFI 90-301, Table 3.6, *Other Agencies and Grievance Channels*, contains a helpful but non-exhaustive list. While the Appointing Authority has great latitude to direct an IO to investigate any matter that he or she deems appropriate, normally the following should <u>not</u> be included as part of an IG investigation. Foot stomper: The IG should not investigate Privacy Act violations or violations of any other law under which the Air Force might face civil liability.
- **2.3.1. Command Matters**. The IG is not a substitute for using the chain of command. Complainants should attempt to resolve their issues at the lowest possible level *using supervisory channels* before addressing them to the IG.⁴³ *Commanders* have the inherent authority to investigate matters under their jurisdiction, unless preempted by higher authority. Commanders typically initiate a commander-directed investigation (CDI) to investigate issues that affect their command.⁴⁴ Foot stomper: A CDI is never appropriate for restriction and reprisal allegations; only the IG may investigate reprisal and restriction allegations.
- **2.3.2. Within Purview of Other Established Grievance or Appeal Channels**. The Air Force IG Complaints Resolution Program may not be used for matters normally addressed through other established grievance or appeal channels, unless there is evidence that those channels mishandled the matter or process. ⁴⁵ As an exception to this general rule, the Appointing Authority may direct an IG investigation for a sexual harassment complaint filed with EO when combined with other forms of misconduct. ⁴⁶
- **2.3.3. UCMJ Offenses**. UCMJ offenses more appropriately fall under the purview of law enforcement and command. As such, the IG does not routinely investigate them.

⁴⁰ FWA is not solely an IG matter. Depending on the circumstances, AFOSI might investigate FWA as a criminal matter (AFI 90-301, para. 1.5.14).

⁴¹ AFI 90-301, Attachment 1

⁴² AFI 90-301, Attachment 1

⁴³ AFI 90-301, para. 2.1.1

⁴⁴ The CDI is distinct from an IG investigation and beyond the scope of this guide. For information about properly conducting CDIs, see SAF/IGQ *CDI Guide*.

⁴⁵ AFI 90-301, para. 2.3.1

⁴⁶ AFI 90-301, para. 9.4.2.1

- **2.4. Allegation Requirements.** For due process purposes, IG allegations serve as *notice* to the subject. An allegation should clearly inform the subject what he or she allegedly did wrong. By far, improperly framed allegations are the most prevalent and significant, error in IG investigations. Many allegations are either vague, poorly worded, or allege conduct that does not amount to unlawful or unauthorized conduct. IGs must properly frame allegations by precisely identifying the who, what, when, and how of an alleged violation of law, regulation, procedure, standard, or policy. ⁴⁷
- **2.4.1. The Who.** The allegation must indicate the subject's full name and rank (e.g., Major Roger Jackson). It is helpful, but not required, to include the subject's duty title, if relevant to the alleged violation (e.g., Commander, 1st Fighter Squadron). Each allegation <u>must</u> address only <u>one</u> subject. Use separate allegations when multiple subjects are alleged to have committed the same or similar misconduct.
- **2.4.2. The What.** Allegations must identify a violation of law, policy or regulation (e.g., 10 U.S.C. § 1034).⁴⁹ They must address a violation of a standard. The standard used must be the correct standard (e.g., not fraud, waste and abuse but DoDD 5500.7-R, *Joint Ethics Regulation*, paragraph X) and normally it should be the highest standard applicable (e.g., don't use an AFI if there is a DoDI that also covers the issue). Framing against the highest standard is particularly important in cases where DoD-IG-WRI is the final arbiter of the investigation. Note: When citing the highest standard, the allegation or discussion may still include references to the implementing standards (e.g., DoDD 6490.1 and implementing instructions DoDI 6490.4 and AFI 44-109). Do not combine allegations (i.e., reprisal and restriction in violation of 10 U.S.C. §1034).
- **2.4.3. The When**. The allegation, to the extent practicable, should precisely indicate the date of the alleged violation. ⁵⁰ If the exact date is not known, the IG may qualify the date with the term, on or about. If the misconduct occurred during or between certain dates, use between on or about X May 20XX and X July 20XX.
- **2.4.4. The How**. The allegation must provide sufficient <u>notice of how</u> the standard was violated.⁵¹ If applicable, the allegation should indicate the full name and rank of the affected party, who may or may not be the actual complainant. [Foot stomper: The allegation should <u>not</u> identify the complainant, e.g., "Col Y did whatever to Captain X, *the complainant...*"]
- **2.4.5. An example of a properly framed allegation.** On or about XX November 20XX (WHEN), Major Roger Jackson, Commander, 1st Fighter Squadron (WHO), issued a referral Enlisted Performance Report to Senior Airman Ava Wilson, in reprisal for making a protected communication (HOW), in violation of 10 U.S.C. § 1034 (WHAT).

⁴⁷ AFI 90-301, para. 3.12.2

⁴⁸ AFI 90-301, para. 3.12.3

⁴⁹ AFI 90-301, para. 3.12.2.4

⁵⁰ AFI 90-301, para. 3.12.2.1

⁵¹ AFI 90-301, para. 3.12.2.3

CHAPTER 3. PRE FACT-FINDING

- **3.1. Overview.** Pre-fact finding is the equivalent of case preparation. As in litigation, the end result of an IG investigation will typically reflect the amount of preparation put into the case. AFI 90-301 specifically charters the appointed IO to meet with their legal advisor before initiating the investigation. The JAG legal advisor must help the IG train the IO. In addition to training, the JAG should assist the IO to formulate his or her Investigative Plan (IP), Proof Analysis Matrix (PAM), and interview questions.
- **3.2. JAG Legal Advisor Qualifications**. A different JAG should perform the legal review other than the individual assigned to advise the IO as legal advisor. The assigned JAG legal advisor must be familiar with AFI 90-301, the *SAF/IGQ IO Guide*, this guide, and for reprisal cases, DoD Inspector General Guide, *Guide to Investigating Military Whistleblower Reprisals*, 29 Jun 15. For reprisal and restriction cases, the legal advisor must be familiar with the relevant statutes, directives, and instructions (i.e., 10 U.S.C. §1034 and DoDD 7050.06). It is preferred, but not required, that the JAG advising the IO should have attended the IG Training Course offered by SAF/IGQ or have investigative or litigation experience and background.
- **3.3. The Investigation Plan (IP).** The IG may complete an IP. ⁵⁵ The IO should complete an IP, which the IG approves. ⁵⁶ AFCRPSG, Attachment 5, provides a sample IP. The IP outlines the issues for resolution, preliminary facts including a chronology, applicable regulations, evidence required, and administrative considerations related to the investigation (such as travel required). The IP is the IO's roadmap. It is the precursor to the proof analysis matrix and ultimately, the Report of Investigation (ROI). As such, it behooves the JAG legal advisor to review the IP and provide inputs to the IO and IG to ensure the investigation is properly focused on the issues presented. Additionally, the IP should plan the order of witness interviews. AFI 90-301 requires that the IO interview the complainant first and the subject last. ⁵⁷
- **3.4. Proof Analysis Matrix (PAM).** The PAM is the IG version of a proof analysis. It provides a construct for identifying the evidence needed to prove or disprove an allegation. Additionally, the PAM provides a reference outline for the analysis section of the IO's ROI. While not addressed in AFI 90-301, the SAF/IGQ *IO Guide* encourages IOs to create a PAM for <u>each</u> allegation. The PAM is a living, breathing document, which, if done thoroughly and revised continuously throughout the investigation, will serve as a solid template for the ROI.
- **3.4.1. The Preferred Practice.** The preferred practice is to build the PAM around the elements of the standard, including its definitions, while still incorporating the who, the standard and when. From a proof perspective, the crux of any issue, however, is the analysis of did what. Definitions are critical to a determination of whether a standard was violated. For example, in a reprisal case, the first question of the acid test is whether the individual made a protected communication (PC). If the IO does not understand what qualifies as a PC and the subtle nuances involved in making that determination, then the IO's conclusion might be incorrect. The same logic applies to any standard violation. Understanding the standard is crucial to determining

⁵² AFI 90-301, para. 3.36.2

⁵³ The SAF/IGQ is a training tool that IGs use to train IOs, according to AFI 90-301, para. 3.36.1

⁵⁴ AFI 90-301, para. 1.39.4.2

⁵⁵ AFI 90-301, para. 3.39.9

⁵⁶ AFI 90-301, para. 3.40.13

⁵⁷ AFI 90-301, paras. 3.42.1.1 and 3.42.1.2

whether the subject violated it.

- **3.4.2. Sample Reprisal PAM.** In a reprisal case, for example, the issue is whether the individual reprised in violation of 10 U.S.C. §1034. To determine this, one must apply the reprisal acid test. For a detailed sample PAM, see Attachment 2 to this guide.
- **3.5. Question Formulation.** While not required by AFI 90-301, JAG legal advisors can and should assist the IO by reviewing his or her interview questions and techniques in advance. JAGs should review IO interview questions for relevance, organization, thoroughness and form. This review can help the IO conduct an unbiased search for the facts.
- **3.5.1. Relevance.** Military Rule of Evidence 401 defines relevance as "...evidence having any tendency to make the existence of any fact that is of consequence to the determination of the action more probable or less probable than it would be without the evidence." The key to relevance is whether the information sought might have a material effect on the outcome of the case. The interview questions should focus on the facts and circumstances surrounding, and leading up to, each allegation. Information that relates to the issues and concepts outlined in the PAM for each allegation will always be relevant: who, did what, to whom, when. DoD Inspector General Guide, *Guide to Investigating Military Whistleblower Reprisals*, 29 Jun 15, is an excellent starting point for interview questions in reprisal cases.
- **3.5.2. Logical Progression.** The best interviews are organized in such a way that they start with background and build up to the pivotal question or issue. While there is no cookie cutter method to ensure effective interviews, the recommended approach is to review events chronologically, instead of serially (allegation 1, allegation 2). Jumping from allegation to allegation often results in going back and forth between timeframes and leads to confusion. Use the chronology in the IP to frame questions that facilitate an orderly sequence of events.
- **3.5.3. Peeling Back the Onion.** Thoroughness is required in all IG investigations. IG investigations are about people and for people. As such, they are inherently about relationships. Each person has a unique history that contributed to who they are today, and more importantly, why they act the way they do and/or perceive things as they do. IOs need to look beyond who, what, when, where and how. They need to address the why, whether or not motive is an element outlined in the PAM. Motive is always relevant. Sometimes the why cuts to the heart of the matter and reveals the most relevant facts in the case.
- **3.5.4. Leading Questions.** Questions that either assume the answer or leave the witness no choice but to state a particular response (yes or no) are often unhelpful in ferreting out facts in an IG investigation. JAGs should train IOs to use the proper form. This means avoiding leading questions, except in limited circumstances, such as when confirming facts the IO already knows or when rephrasing an answer the witness previously provided. The end goal is for the witness to testify, not the IO.

⁵⁸ Manual for Courts-Martial, 2012 Edition, Part III, Section IV, Rule 401

CHAPTER 4. FACT-FINDING (INVESTIGATIVE) ISSUES

4.1. Rights Advisement for Witnesses/Subjects/Suspects. IGs and IOs may contact the JAG about the propriety of rights advisement for subjects, suspects or witnesses prior to or during a break in the interview or re-interview.

4.1.1. Military. The obligation of a military IO to advise a military member of his or her Article 31 rights hinges on whether the individual is a suspect. Over the years, the courts have consistently held that a suspect is an individual whom the questioner, at the time of the interview, either believes or reasonably should believe, committed an offense under the UCMJ. See, e.g., *United States v. Meeks*, 41 M.J. 150 (CMA 1994); *United States v. Hilton*, 32 M.J. 393 (CMA 1991). Thus, the question of whether an individual is a suspect turns on both a subjective and an objective test. If the questioner, regardless of the available evidence, actually believes the individual committed an offense, a rights advisement must be given. Even if the questioner does not personally believe the person being interviewed committed an offense, a rights advisement must be given if, based on all the known circumstances, a reasonable person would believe the individual committed an offense. See *United States v. Meeks, supra* at 161. This objective test is explicitly recognized in the definition of suspect contained in AFI 90-301, Attachment 1. AFI 90-301 extends this requirement to civilian IOs. ⁵⁹

The required rights advisement must be given without regard to the anticipated nature of any resulting disciplinary action. The individual's status as a suspect controls this issue, not the severity of the offense or harshness of any possible subsequent punishment.

Applying the above to IG investigations, it is clear that not everyone who is the subject of the underlying allegation will be considered a suspect. First, an allegation, even if true, must amount to a violation of the UCMJ or some other criminal law. If it does not, no rights advisement is required. Second, even if an allegation would amount to an offense under the UCMJ or other criminal law, a rights advisement is only required if the IO believes, or reasonably should believe, that the individual committed an offense. To illustrate this point, consider two potential extremes. If, at the time the IO interviews the subject, all of the witnesses' testimony and other available evidence indicates the subject did not commit an offense, there would be no reasonable basis to believe the subject is a suspect and no rights advisement would be required. On the other hand, if all of the witnesses and other available evidence indicate the subject did commit an offense, a reasonable person would consider the subject to be a suspect and a rights advisement would be required. Of course, most cases will not be so one-sided, and will require the IO to carefully weigh the available evidence to determine if a rights advisement must be given. Again, IOs should consult with their servicing legal office. As a matter of practice in close calls, the IO should err on the side of advising individuals of their rights.⁶⁰

The above rules apply equally to all alleged offenses, including reprisal allegations filed IAW 10 USC §1034. The statutory prohibitions on reprisal have been incorporated into AFI 90-301. As a result, reprisals can amount to either violations of a lawful general regulation or

60 AFI 90-301, para. 3.45

⁵⁹ AFI 90-301, para. 3.45.1, requires both military and civilian IOs who suspect military members of an offense to advise them of their rights as specified under Article 31, UCMJ; Attachment 1 defines an IO to include an Air Force civilian appointed by a competent appointing authority to conduct an IG investigation.

derelictions of duty, both of which are punishable under Article 92, UCMJ. Accordingly, if the IO, at the time the subject is interviewed, believes or reasonably should believe the subject committed the alleged reprisal, an appropriate rights advisement must be given. If not, a rights advisement is not required.

The lack of a requirement to advise a witness or subject of his or her Article 31 rights does not preclude the interviewee from invoking a right not to answer questions that may self-incriminate.

4.1.2. Civilian. Article 31 rights are afforded only to members who are subject to the UCMJ, that is, active duty military members and reservists or Guard members in Title 10 status. Article 31 of the UCMJ does not provide civilian employees with any protection against self-incrimination. Cases involving Guard and Reserve personnel are further complicated by the witness' status at the time of the improper conduct and the time of interview. Thus, it is important to determine the subject's or suspect's military or civilian status at the time of questioning for purposes of determining what rights advisement must be given.

Even if suspected of an offense, a civilian witness or subject need not be advised of Fifth Amendment rights when interviewed as part of an investigation. Such rights are only required in conjunction with custodial interrogations (i.e., interrogations by law enforcement personnel in which the interviewee is not free to leave at will). Because IG investigators are not members of law enforcement and do not accomplish interviews in custodial settings, *United States v. Miranda* does not require IOs to warn civilian employees of their Fifth Amendment rights when being questioned as subjects or suspects in an IG investigation, even if the IO suspects them of committing a criminal offense. The absence of a requirement to advise civilian witnesses of their Fifth Amendment rights does not preclude them from invoking such rights if circumstances warrant.

Civilian employees are afforded some rights. The Supreme Court has held that the government cannot penalize assertion of the constitutional privilege against compelled self-incrimination by imposing sanctions to compel testimony which has not been immunized.⁶¹ That is presumably why IOs are required by AFI 90-301 to advise civilian employee suspects of the possibility of sanctions for failure to cooperate, and of the right not to answer self-incriminating questions. Furthermore, AFI 90-301 grants civilian employee suspects, but not subjects, the right to have counsel present during an interview, however, the attorney may not answer any questions on behalf of the interviewee.⁶² Finally, AFI 90-301 requires IOs to read the following rights advisement to civilian employee suspects:

This is a non-custodial interview. While you have a duty to assist in this investigation and may face adverse administrative action for failing to cooperate, you will not be kept here involuntarily.

⁶² AFI 90-301, para. 3.43.1

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⁶¹ Lefkowitz v. Cunningham, 97 S.Ct. 2132 (1977). See also Garrity v. New Jersey, 385 U.S. 493 (1967) (statements of employee police officer derived in the course of a state investigation concerning alleged traffic ticket fixing were compelled and hence, inadmissible in subsequent prosecution, when employee was required by statute to waive his Fifth Amendment rights and answer incriminating questions or forfeit his job as a police officer).

You also have a right not to answer any questions that are self-incriminating. You have a right to be fully informed of any allegations that have been made against you. Do you understand your rights? Are you willing to answer questions?⁶³

For case by case guidance, IOs should consult with their servicing Staff Judge Advocate. 64

- **4.2. Immunity.** General Court-Martial Convening Authorities (GCMCAs) have the authority to grant military witnesses immunity from prosecution in exchange for providing testimony; IOs do not have this authority. The Department of Justice or state/local prosecutors have authority to grant immunity to a DoD civilian employee. The IO should <u>never</u> make promises to any witness, military or civilian, that could be interpreted as *de facto* immunity (e.g., Don't worry, you won't get in trouble.). An implied immunity can cause significant problems for military and civilian prosecutors. If a military or civilian employee witness requests immunity or some other protection as a condition to providing a statement, the IO will consult with the commander and SJA before proceeding.
- **4.3. Witness Availability.** IOs should work through the owning commander to make the witness available for interviews. Most witnesses are willing to cooperate with an IO. In the case of the unwilling witness, the means and ability to require their cooperation will vary depending on the witness' status.
- **4.3.1. Active Duty Military**. The witness' commander can order the witness to testify. Military witnesses have a duty to testify and can only refuse to answer questions that would incriminate him or her. If the witness invokes a right against self-incrimination, the witness can only be ordered to testify if given immunity from prosecution. Given the IO does not have the authority to grant immunity, the IO should never state or imply a witness will not be prosecuted for his or her testimony. If a witness refuses to testify, the IO should stop the interview and consult with the SJA or legal advisor to determine whether an order to testify is prudent and proper (See paragraph 4.2 Immunity).
- **4.3.2. DoD Civilians**. A DoD civilian employee's commander can direct the witness to testify. Like military witnesses, DoD civilians have a duty to testify and can only refuse to answer questions that would tend to incriminate him or her. If a civilian employee invokes a right against self-incrimination, the witness can only be ordered to testify if given immunity from prosecution. Given the IO does not have the authority to grant immunity, the IO should never imply or infer the witness will not be prosecuted (See paragraph 4.2 Immunity). If a DoD civilian witness refuses to testify, the IO should stop the interview and consult with the SJA or legal advisor to determine whether directing the witness to testify is prudent and proper.

⁶⁴ Contract employees and members of bargaining unions may possess additional rights to representation other than those outlined in this opinion. The IO, in conjunction with his or her servicing Staff Judge Advocate and local civilian personnel officer, should accomplish a close review of such agreements prior to initiating interviews with such employees to avoid any pitfalls or misunderstandings.

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⁶³ AFCRPSG, Attachment 8, Part 2; AFCRPSG, Attachment 7, Part 2 similarly requires IOs to advise subjects who are not subject to the UCMJ at the time of the interview as follows: [t]his is a non-custodial interview. You are NOT suspected of any criminal act at this time. While you have a duty to assist in this investigation and AFI 90-301 mandates that you answer all questions except those that may incriminate you, you will not be kept here involuntarily.

- **4.3.3.** Civilians. Civilian witnesses cannot be ordered or directed to testify. This includes contractor employees, dependents of active duty military, non-DoD affiliated civilians, and non-appropriated fund (NAF) employees. The IO can always invite civilians to testify, but if the person refuses, the IO has no power to make them testify. Contractor employees might be obligated to testify in accordance with the terms of their contract. Requests to interview contractor employees should be coordinated through the contract administrator.
- **4.3.4. Retirees.** As in the case of civilian witnesses who are not employees, the IO can invite a retiree to testify. A retiree cannot be compelled to testify unless recalled to active duty.
- **4.3.5. Minors.** Minors fall into the category of civilians, and the same rules apply. Additionally, even if a minor agrees to testify, the IO must almost always obtain the consent of a parent or legal guardian. IOs should consult their legal advisor or SJA before interviewing a minor. If consent is required, a parent or legal guardian must be present for all interviews of minors. [Suggestion: the IO should have the parent or legal guardian co-sign any statement of a minor.]
- **4.3.6. Air National Guard; Reserve Personnel.** Air National Guard or Reserve component members, not in a duty status, cannot be required to participate in an interview. If a reserve component witness will not agree to participate while in a non-duty status, the IO can request the owning commander place the witness in a duty status, by placing the witness on orders, and ordering the witness to testify.
- **4.4.** Third-Party Presence during Interviews. Sometimes a witness or a subject will request that a third-party be present during their IG interview.
- **4.4.1. Labor Union Representatives.** Civilian subjects or witnesses who are members of collective bargaining units, and their labor unions, have specific rights with regard to labor organization presence during IG interviews. The Civilian Personnel Office can help you with the situation present at each installation.
- **4.4.1.1. Formal Discussions over Grievances.** If a DoD civilian employee is a member of a bargaining unit, the labor organization (union) may have an independent right to be present during the interview. An IO must extend to a labor organization the opportunity to attend the interview of a collective bargaining unit employee <u>if</u> the investigation concerns a *grievance* (complaint by an employee about any term or condition of employment) and the interview amounts to a *formal discussion* (employee attendance required, structured, agenda, etc.). Presence by a union representative is an institutional right for protecting the bargaining agreement. The role of the labor organization is that of an interested observer. The Civilian Personnel Office and JAG can help the IO navigate the unique labor law issues present at each base.⁶⁵
- **4.4.1.2. Weingarten Rights.** DoD civilian employees may request the presence of a bargaining unit representative during an Air Force *investigatory interview* when the employee reasonably believes discipline may occur as a result. This is commonly called Weingarten rights. To exercise this right, the employee must request representation. *Generally, there is no duty for the IO to advise the employee of this right. The one exception is if it is provided for in the collective*

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⁶⁵ See 5 U.S.C. Chapter 71; *National Labor Relations Board v. Weingarten, Inc.*, 420 U.S. 251 (1975). Most IG complaints do not concern grievances, that is, no complaint by a bargaining unit employee has been made prior to the investigation. Often management initiates the process.

bargaining agreement. If the employee invokes Weingarten rights, the IO should consult with the legal advisor or SJA and Civilian Personnel Office before proceeding with the interview. If a labor representative is present in the interview, he or she is a personal representative of the employee and may provide advice, consult with the witness, and suggest areas of inquiry, but may not obstruct the interview or instruct the witness not to answer legitimate questions. The IO has the authority to terminate the interview if he or she determines the union representative is impeding or attempting to impede the investigation. ⁶⁶

- **4.4.1.3.** When Rights Converge. The situation can occur where <u>both</u> the rights of a labor organization and the rights of an employee arise in the same setting. If the interview is about a grievance submitted by a bargaining unit employee, and the employee being interviewed reasonably believes that discipline may follow as a result of the interview, then both rights may be invoked, if the employee requests representation. This might result in two representatives from the labor organization.
- **4.4.2. Attorneys.** Only a *suspect* has the right to have an attorney present during an interview. The attorney may not answer questions for the suspect.⁶⁷ Witnesses and *subjects* may consult with their attorney, but are not permitted to have the attorney present during the interview.⁶⁸
- **4.4.3. Other Personal Representatives.** Third parties are generally not permitted to be present during IG investigations. ⁶⁹
- 4.5. Recordings. The IO records all testimony electronically. These recordings are transcribed verbatim, with the exception of nonessential witnesses whose testimony may be summarized, at the discretion of the Appointing Authority. Witnesses, on the other hand, are not permitted to record their interview. It is should consider informing witnesses of this prohibition in advance of their interview. If a witness records their IG interview, without permission, the IO should request the individual to voluntarily relinquish the recording to him or her for inclusion as part of the official IG record. An IO is the agent of the Appointing Authority and the IG. AFI 90-301, paragraph 3.3, states that communications made to the IG will not be disclosed unless required by law or regulation, when necessary to take adverse action against a subject or when approved by The IG (TIG). Additionally, paragraph 13.5.1 establishes that only SAF/IG, or designated representatives, can approve release of IG documents outside IG channels. If the individual declines to provide the recording or erase the file voluntarily, the IO should give the person a lawful order (or, in the case of a civilian, the IO should direct the person) to surrender it, subject to disciplinary action if they further refuse.
- **4.6. New or Additional Allegations.** Sometimes the investigation may raise additional allegations. This typically occurs during the investigation, when a witness' testimony reveals additional misconduct, or during the review process when a later reviewer notes issues raised, but not addressed, in the investigation.

⁶⁶ AFI 90-301, para. 3.44.3

⁶⁷ AFI 90-301, para. 3.43.1

⁶⁸ AFI 90-301, para. 3.43.2

⁶⁹ AFI 90-301, para. 3.43

⁷⁰ AFI 90-301, paras. 3.42.2.3 and 3.42.2.4

⁷¹ AFI 90-301, para. 3.42.2.3

4.6.1. During the Investigation. If a witness' testimony, or other evidence, raises the possibility of additional misconduct of the subject or another person, the IO should approach the IG, who, in turn, will forward the issue to the Appointing Authority to decide whether the additional issues will be investigated separately or as part of the on-going investigation. ⁷² If the Appointing Authority expands the scope of the investigation, the appointment letter must be amended. Although not discussed in AFI 90-301, if the scope of the investigation has been expanded, the subject's commander should be notified and should provide the subject notice of the additional allegations. If the subject has not yet been interviewed, the IO must read the subject in for all the alleged misconduct. If the subject has already been interviewed, but not been given adequate opportunity to respond to the substance of all misconduct under investigation, the subject should be re-interviewed and read in for all allegations.

4.6.2. Post-Investigation. The more challenging scenario occurs when later reviewers, including JAGs conducting legal reviews, discover misconduct that was not addressed in the ROI. When this occurs, the reviewer should discuss with the responsible IG whether the alleged misconduct was addressed, but simply not documented, in the case file. If such is the case, the IG can include a brief memorandum for record in the case file or write an addendum. If the alleged misconduct was not considered, the IG should conduct a complaint analysis to determine a proper disposition of the issue(s). If investigation is warranted, the Appointing Authority will decide whether to reopen the investigation or consider the issues in a separate, but related, investigation.⁷³ JAGs must ensure the subject receives adequate due process, which includes notice and an opportunity to respond.

4.7. Computer Evidence. Occasionally, an IO may want to access a subject's or witness' e-mail or computer files for evidence of wrongdoing. Generally, real-time monitoring, such as intercepting e-mails *en route* to their destination, is out of the question. Because members believe they have greater privacy in what they put on their own official hard drives, accessing such files or e-mails is also probably not within the range of options for an IO.

This information is accessible through a search authorization issued by the proper authority after law enforcement officials demonstrate probable cause. However, because IG investigations are not normally criminal investigations, the search authorization route is not a viable option for the IO. The IO may be able to access computer files if the computer is shared by more than one user or is in a non-private area, for example, files or e-mails stored on a network (shared) drive. To access such files, two prerequisites apply: (1) the search must be reasonable (the IO must reasonably expect to find what he or she is looking for when the IO started looking and the execution of the search has to be rational, e.g., the IO can't read every file in the person's network folder if looking for a specific e-mail); and (2) the investigation must be work related (which, essentially, is every IG investigation).

JAGs should conduct independent research prior to advising IOs on the search and seizure of computer evidence.

4.8. CSAF "Hand-Off" Policy. The CSAF, 26 November 2002, *Policy for Investigative*

⁷² AFI 90-301, para. 3.42.4.1

⁷³ AFI 90-301, para. 3.42.4.1

⁷⁴ O'Connor v. Ortega, 480 U.S. 709 (1987).

Interviews, applies to IG investigations and is incorporated into AFI 90-301.⁷⁵ This policy requires a person-to-person hand-off of all subjects, suspects and any distraught witnesses following their investigative interview. The hand-off must take place between the IO and the individual's commander or commander's designated representative. The policy applies to everyone, *regardless* of rank or position. The IO needs to document the hand-off in the ROI.

4.9. How Much Investigation is Enough? As JAGs and as former or current trial and defense counsel, we know that due process requires more rigorous investigative efforts when the stakes are higher. Although this concept is not controlling, JAGs should consider the seriousness of the allegation, including the implications for both the subject and the complainant, in assessing whether the IG investigation was conducted sufficiently. For example, the resources expended on an investigation into an improper purchase of a pager might be significantly different than a case involving alleged improper purchases of multiple plasma screen TVs. JAGs should use their training and experience to help the IO evaluate whether additional witness testimony or documentary evidence would resolve conflicting or inconclusive evidence to satisfy the standard of proof.

CHAPTER 5. LEGAL SUFFICIENCY REVIEWS

5.1. "Informal" Legal Review. After the IO has completed his or her ROI, the attorney-advisor JAG to the IO should then conduct an informal review. This informal review will allow the IO to correct any flaws in the investigation or the ROI, such as the need for additional investigation, failure to analyze witness credibility, correction of embarrassing typographical, spelling or grammatical errors, and confirmation as to whether the case file otherwise meets all legal requirements.

5.2. Formal Legal Reviews. AFI 90-301 requires JA to conduct a written legal sufficiency review for <u>all</u> IG ROIs; all ROIs require at least one legal review. MAJCOMs, FOAs, DRUs, and SAF/IGQ may adopt a lower-level legal review. Additional reviews are optional; however, if higher level quality review indicates the need for an additional legal review, or if an addendum is accomplished that alters the findings or significantly changes the analysis in the ROI, then an additional legal review is required.

5.3. JAG Reviewer Qualifications. AFI 90-301 does not preclude the legal advisor assigned to assist the IO throughout the course of the investigation from conducting the legal sufficiency review (see glossary for the definition of legal sufficiency review). However, we have discovered the best practice is to have a fresh set of JAG eyes perform this function to ensure the most balanced product is forwarded up for MAJCOM and/or higher review. Certainly, we are cognizant of the fact that not all offices are manned to support this best practice, but we nevertheless highly encourage the field to execute it to the extent practicable. At a minimum, the JAG legal reviewer must be familiar with AFI 90-301, this guide, and relevant law, policy or regulation. It is preferred, but not required, that the reviewer JAG have attended the Inspector General Training Course offered by SAF/IGQ.

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⁷⁵ AFI 90-301, para. 3.46

⁷⁶ AFI 90-301, paras. 3.59.1 and 3.59.6

⁷⁷ AFI 90-301, para. 3.59.6

⁷⁸ Id.

- **5.4. Legal Sufficiency Test.** AFI 90-301 provide the following requirements based on OPJAGAF 1998/109:
 - (1) Has each allegation been addressed?
 - (2) Does each allegation allege a violation of law, regulation, procedure or policy?
 - (3) Did the IO reasonably apply the *preponderance of the evidence* standard in arriving at the findings?
 - (4) Are the conclusions supported by and consistent with the findings?
 - (5) Does the investigation comply with all legal requirements?
 - (6) Does the investigation comply with all administrative requirements? and
 - (7) Are there any errors or irregularities and, if so, what is the legal effect, if any?
- **5.5. Review Guidance**. A solid independent legal review is critical to the IG investigation process and IG-JA-CC relationships. The written review should reflect a thorough review of the case, to include references to evidence where applicable, and ample analysis to support (or refute) the IO's conclusions and findings. It follows that an independent legal review of all testimony and evidence is essential to complete this goal. A stand-alone legal review is no longer required; the legal reviewer is required to include the *Inspector General Investigations -- Legal Review Checklist*. ⁷⁹ A written legal review is necessary to analyze any errors or anomalies in the ROI.

A legal review that merely states a report of investigation is legally sufficient or provides a yes or no answer to the above criteria in AFI 90-301 (or OpJAGAF 1998/109) is inadequate because it fails to shed light on the reviewer's legal analytical reasoning. This leads to confusion, particularly when deficiencies and disagreements are identified during a higher-level IG or JA review. The higher level reviewers are left wondering whether the IG or JA reviewer simply missed an issue, or frankly, did not conduct a thorough review of the case file. Lower level JAs should identify from the outset if the IG's findings and/or conclusions require reassessment. In addition, any disagreement or impasse between JA and IG should be documented in the file before forwarding it to higher headquarters. Otherwise, the end result will be headquarters sending the case back to the field IG or JA for more analysis, which reduces efficiency and productivity in an already overburdened system.

- **5.5.1. Preponderance of the Evidence Standard.** The standard of review for IG investigations is a preponderance of the evidence. JAG reviewers should keep in mind that this legal standard is much less than that for beyond a reasonable doubt. AFI 90-301, Attachment 1, defines preponderance of the evidence as when the greater weight or quality of the evidence points to a particular conclusion as more credible and probable than the reverse.... At all times, IOs may use their own common sense, life experiences and knowledge of the ways of the world to assess the credibility of witnesses they interview. An IO's analysis <u>must</u> include a *credibility assessment*—this is critical.
- **5.5.2. Deference to IO Findings**. While conducting the legal review, JAGs must not substitute their judgment for that of the IO. JAGs should give deference to the IO, much like an appellate court does to a trial judge. Reasonable minds may differ in these cases. If the facts and circumstances reasonably support the IO's conclusion, even if the JAG disagrees, then the ROI is still legally sufficient. That being said, where the preponderance of the evidence does not reasonably support the IO's findings, the finding is not legally sufficient. In this case, the JAG

⁷⁹ AFI 90-301, para. 3.59.3

should advise the IO on whether additional investigation would change the outcome.

- **5.5.3. Disagreement vs. Legal Insufficiency.** If the JAG simply disagrees with the IO's findings and conclusions, then document the rationale for this in the legal review. A disagreement is not necessarily the same as legal insufficiency. In such cases, the Appointing Authority acts as the tie-breaker by writing an addendum.
- **5.5.4. Adopting Lower Level Review.** The AFI allows MAJCOMs, JFHQs, FOAs and DRUs to adopt a lower level legal review, except in reprisal, restriction, and colonel (or colonel-select) cases. These cases require a MAJCOM, JFHQ, FOA, or DRU review in addition to the lower-level review. See Attachment 5 to this Guide, *Matrix Levels of Legal Review Required*.
 - **5.5.5. Time Standards.** The legal review should take seven calendar days or less to complete.
- **5.6. Legal Review Format.** While there is no single best way to write a legal review, a good place to start is this guide and its attachments. See Attachment 4, *Legal Review Templates & Legal Review Checklist*. See Attachment 5 to determine the level of legal review required. Sample legal review templates can be found at Attachment 4 and on the HAF/JAA page. SAF/IGQ also maintains information for IGs and JAGs on the Portal at:

https://www.my.af.mil/gcss-

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CHAPTER 6. OTHER INTEREST AREAS

- **6.1. Special Notification Requirements.** JAGs advising commanders and IGs must be aware that allegations related to reprisal, restricted access, O-6s and senior officials have unique reporting requirements.
- **6.1.1.** Allegations against O-6s (or Equivalents). SAF/IGQ records adverse information on colonel, colonel-selects, and civilian equivalents. JAGs assist SAF/IGQ by reminding commanders and civilians leading an organization to notify SAF/IGQ immediately through their IG when notified of allegations or adverse information of any kind against individuals in these grades. IGs notify SAF/IGQ upon becoming aware of any adverse information, not obviously frivolous, which, if true, would constitute misconduct, or improper, or inappropriate conduct as defined in AFI 90-301. Additionally, a copy of any material collected addressing allegations of misconduct by a colonel, colonel-select, or civilian equivalent must be provided to SAF/IGQ in accordance with AFI 90-301.
- **6.1.2. Allegations against Senior Officials.** Only SAF/IGS handles and investigates complaints against O-7 selects (and above) and civilian equivalents. If there is an allegation against an O-7 select or above, the IG will <u>not</u> investigate, but rather will <u>immediately</u> report that allegation to SAF/IGS through MAJCOM, FOA or DRU IGS IAW AFI 90-301, Chapter 3, Section 3A.
- **6.1.3. Reprisal and Restriction.** IGs must notify SAF/IGQ through MAJCOM, FOA or DRU IGs within seven workdays. This allows SAF/IGQ to notify DoD-IG-MRI within ten workdays.

- **6.2. Investigating Retirees.** Although not specifically referenced in AFI 90-301, the IG has the authority to investigate retiree misconduct that has a link to the Air Force, by virtue of the federal compensation they receive and UCMJ applicability. As a practical matter, if a retiree refuses to cooperate with an IG during an investigation, unless recalled back to active duty, the IG has no basis to compel participation.
- **6.3. IG** "Confidentiality." Communications made to the IG are <u>not</u> privileged or confidential. However, disclosure of these communications (and the identity of the communicant) will be strictly limited to an official need-to-know. The ROI will be marked "For Official Use Only" (FOUO) and released in accordance with 10 U.S.C. §1034 and the Freedom of Information Act.
- **6.4. Sexual Assault Allegations.** The Sexual Assault Prevention and Response (SAPR) Program reinforces the Air Force's commitment to eliminate sexual assaults through awareness and prevention, training, education, victim advocacy, response, reporting, and accountability. The SAPR program is implemented in Air Force Policy Directive (AFPD) 90-60, *Sexual Assault Prevention and Response (SAPR) Program* (2 October 2014), AFI 90-6001, *Sexual Assault Prevention and Response (SAPR) Program* (21 May 2015), and Department of Defense Instruction (DoDI) 6495.02, *Sexual Assault Prevention and Response (SAPR) Program Procedure* (7 July 2015). IGs and the JAGs advising them need to be aware of the implications of this program as they perform their missions.

Under the program, sexual assault is an umbrella term that encompasses the UCMJ offenses of rape, nonconsensual sodomy, indecent assault, or attempts to commit these offenses. The AFI defines sexual assault as intentional sexual contact, characterized by use of force, physical threat or abuse of authority or when the victim does not or cannot consent. Sexual assault includes rape, nonconsensual sodomy (oral or anal sex), indecent assault (unwanted, inappropriate sexual contact or fondling), or attempts to commit these acts. This definition does not affect in any way the definition of any offense under the UCMJ.

The SAPR program provides for restricted reporting, an option that enables *military members* to report allegations of sexual assault to specified personnel (health care providers, Victim Advocates, and the Sexual Assault Response Coordinator (SARC)), without triggering an investigation. Unrestricted reporting means any report of a sexual assault made through normal reporting channels, such as the victim's chain of command or law enforcement agency. Because the SAPR program does not include the IG as an agency that can receive a communication considered protected for purposes of restricted reporting, any disclosures of a sexual assault to the IG are unrestricted. The implication of this is that once a victim discloses the details of the sexual assault to the IG, the restricted reporting option is no longer available to him or her.

Upon receipt of a report of sexual assault, the IG should immediately contact the AFOSI, the lead agency for investigating sexual assault allegations. AFOSI has a duty to contact the SARC. IGs should consult with their JAG whenever there is any question about any issues that arise under the SAPR program.

6.5. Domestic Abuse Allegations. Department of Defense Instruction (DoDI) 6400.06, *Domestic Abuse Involving DoD Military and Certain Affiliated Personnel* (9 July 2015), implements DoD's policy to provide a restricted reporting option for adult victims of domestic violence or abuse,

similar to that implemented in the sexual assault arena.

The restricted reporting option enables victims to report allegations of domestic violence or abuse to specified personnel (health care providers and victim advocates), without triggering an investigation. Unrestricted reporting means any report of a domestic incident made through normal reporting channels, such as the victim's chain of command or law enforcement agency. Because the policy does not include the IG as an agency that can receive a communication considered protected for purposes of restricted reporting, any disclosures of domestic violence or abuse to the IG is unrestricted.

Upon receipt of a report of domestic violence or abuse, the IG should immediately contact law enforcement in accordance with local procedures. IGs should consult with their JAG whenever there is any question about this instruction.

- **6.6. IG Information Release.** AFI 90-301, Chapter 13 relates to IG records release. IG records contain protected information. As such, they may not be released, reproduced, or disseminated in whole or in part, or incorporated into another system of records, without the express permission of the Secretary of the Air Force, Inspector General, as indicated in AFI 90-301, paragraph 13.5.1. The Air Force Inspector General releases IG records in accordance with 10 U.S.C. §1034, Official Use Requests, Freedom of Information Act (FOIA) requests, and Privacy Act (PA) requests. JAG involvement in the process ranges from providing legal reviews of information requested, withheld, and released pursuant to either FOIA or PA. JAGs also provide guidance on processing complex OUR requests (i.e. subpoenas). In addition to reviewing the relevant law and instruction, JAGs should consult the AF/JAA Fields of Practice page titled Information and Privacy Law.
- **6.6.1. JAG Requests to IG.** JAGs typically request IG information in three contexts: (1) government counsel, on behalf of the commander, to facilitate command action that results from an IG investigation (e.g., non-judicial punishment (NJP)); (2) defense counsel, to prepare for or defend a court-martial (e.g., discovery); or (3) defense counsel, to defend a client against command action other than court-martial (e.g., administrative or NJP).
 - **6.6.1.1. Facilitating Command Action.** The Appointing Authority is the release authority for IG information used for purposes of command action. The Appointing Authority will automatically provide the subject's commander a copy of the relevant portions of an approved and substantiated ROI, without attachments, to determine command action. The commander who seeks additional information, either individually or through his or her JAG, must file a written Official Use Request (OUR) directly to the Appointing Authority. The AFI 90-301, section 13C, outlines the requirements for an OUR.
 - **6.6.1.2. Defending Against Command Action.** This paragraph relates to requests from defense counsel who seek information to defend clients, who were subjects of IG investigations, in either administrative or NJP forums. JAGs advising commanders may, on behalf of the Appointing Authority, release to the subject relevant information *provided to command pursuant to an OUR*, for purposes of preparing a defense of an administrative or NJP command action. If information requested by the defense is beyond the scope of the original OUR, then the request must be forwarded to the Appointing Authority for a release determination. Denial of a defense OUR does not preclude the defense from making an appropriate FOIA or PA request. Information provided to the defense as part of an OUR may not be further released. Although not required in the AFI, a recommended practice for

JAGs advising commanders is to have defense counsel (or the defense paralegal) sign an endorsement that acknowledges their duty to protect the documents and prohibits further release.

- **6.6.1.3. Court-Martial Discovery.** When defense counsel makes a discovery request for IG records, trial counsel should forward this, as an OUR, to SAF/IGQ for consideration. Should SAF/IGQ provide trial counsel with IG records, trial counsel must carefully review the request and release only *relevant* portions of the IG records to the defense. Due to the protected nature of the documents, trial counsel must comply with the provisions of the Privacy Act (PA) when using the records. Improper release of information (a willful, improper disclosure) may constitute a violation of the PA and subject the releaser to civil and criminal penalties. Trial counsel must make appropriate redactions and/or seek appropriate protective orders from the court or other legal authority with regard to further release of information. If applicable, portions of the record that trial counsel determines not to be relevant can be provided to the judge for an *in-camera* review. These documents will be further released to the defense only if ordered by the judge after the *in-camera* review. Trial counsel should destroy all copies of the records when no longer needed.
- **6.6.2. JAG Role in Information Release.** JAGs will be consulted in any FOIA or PA requests for IG records. SAF/IGQ is the initial denial authority for records related to all ANG cases, all investigations containing substantiated allegations against O-6s (or civilian equivalent) and cases closed out at the SAF/IGQ level. IGS is the release authority for records relating to investigations of O-7 and above (or civilian equivalent). Otherwise, the MAJCOM, FOA or DRU IGs are the release authority for IG records finalized at their level.
- **6.6.3.** Releases Pursuant to 10 U.S.C. §1034. 10 U.S.C. §1034 (e)(1) and (e)(2) require that all complainants must be provided a copy of the ROI without supporting documents, and subject to any reductions *required* under the FOIA. 10 U.S.C. §1034(e)(2) states,

The Inspector General shall ensure the maximum disclosure of information possible, with the exception of information that is not required to be disclosed under section 552 of title 5. However, the copy need not include summaries of interviews conducted, nor any document acquired, during the course of the investigation. Such items shall be transmitted to the member, if the member requests the items, with the copy of the report or after the transmittal to the member of the copy of the report, regardless of whether the request for those items is made before or after the copy of the report is transmitted to the member.

6.7. "Appeals" of IG Investigations. AFI 90-301 does not contain a formal appeal process. However, complainants may request the next higher-level IG review if they are not satisfied with the original investigation and desire such a review. The complainant must provide additional information to justify a review. Simply disagreeing with the results does not constitute sufficient justification for further review or additional investigation. Complainants and subjects may also request review of their case and/or personnel actions by the Air Force Board for Correction of Military Records, 5 March 2012. The AFBCMR does not have the authority to set aside a finding by DOD-IG-MRI, but may take corrective action on Air Force personnel records.

ATTACHMENT 1 -IG Reference Materials for JAGs

General:

AFPD 90-3, Inspector General – The Complaints Resolution Program, 9 June 2016 AFI 90-301, Inspector General Complaints Resolution, 27 August 2015

Reprisal:

10 U.S.C. §1034, (Military Members) Whistleblower Protection Against Reprisal 5 U.S.C. §2302, (DAF Civilian Employees)

10 U.S.C. §1587, (NAF Civilian Employees)

10 U.S.C. §2409, (Defense Contract Employees)

DoDD 7050.06, Military Whistleblower Protection, 17 April 2015

IGDG 7050.6, Guide to Investigating Military Whistleblower Reprisal and Restriction Complaints, 29 June 2015

Mental Health Evaluations:

DoDI 6490.04, Mental Health Evaluations of Members of the Military Services, 4 March 2013 AFI 44-109, *Mental Health and Confidentiality in Military Law*, 1 March 2000, Certified Current 20 September 2010

Computer Searches:

Electronic Communications Privacy Act of 1986 as amended: 18 U.S.C. §§2510-2513 & §§2515-2521 (Wiretap Act),

18 U.S.C. §§2701-2712 (Stored Communications Act), and 18 U.S.C. §§3121-3127 (Trap and Trace Act)

18 U.S.C. §1030 (Computer Fraud and Abuse Act)

18 U.S.C. §§1831-39 (Economic Espionage Act of 1996)

AFMAN 33-152, User Responsibilities and Guidance for Information Systems, 1 June 2012 AFI 33-115, Air Force Information Technology (IT) Service Management, 16 September 2014

Records Release:

DoD Regulation 5400.7/AFMAN 33-302, *Freedom of Information Act Program*, (Incorporating Through Change 3, 16 May 2016)

AFI 33-332, Air Force Privacy and Civil Liberties Program, 12 January 2015

http://www.foia.af.mil

http://www.defenselink.mil/pubs/foi/index.html

http://www.justice.gov/oip/doj-guide-freedom-information-act

Other:

AF/JAA Fields of Practice, Inspector General IGS/IGQ Page:

https://intelshare.intelink.gov/sites/afjaa/IG/_layouts/15/start.aspx#/

SAF/IGQ on the Air Force Portal: http://www.af.mil/InspectorGeneralComplaints.aspx

SAF/IGQ *Investigating Officer's Guide* (check the SAF/IGQ portal page)

SAF/IGQ Commander-Directed Investigation Guide (check SAF/IGQ portal AF/JAA Fields of Practice)

TIG Brief

ATTACHMENT 2 - Sample Reprisal PAM

Elements	Definitions	Testimony	Documents
1. Did (the military	Protected Communication- (1) any <u>lawful</u>	SrA X (Section III, Tab	Section II, Tab B (AF IMT
member) (complaint name	(if lawfulness is at issue, use combined	D-1, p. 1)-complained to	102-complaint to IG, dated X
here-SrA X) make or	definitions at AFI 90-301, Atch 1, Protected	IG about Col A's FWA	May 200X)
prepare to make a	Communication and Unlawful	on X May 200X	
communication	Communication) communication to any		
protected by statute?	member of Congress or IG/IG investigative		
	staff or (2) cooperated or otherwise assisted		
ANSWER: YES	(list out para. 3.13.1.2.1.1. through		
	3.16.1.2.1.8—if chain of command is at		
	issue, list definition in Atch 1 to AFI) by		
	providing information that the military		
	member reasonably believed he has		
	evidence of wrongdoing. (AFI 90-301, Atch		
	1, definition of Protected Communication)		
	Make or Prepare-includes circumstances		
	where (1) the military members was		
	preparing a lawful communication or		
	complaint that was not actually delivered or		
	(2) where the member did not actually		
	communicate or complaint but was		
	believed to have done so by management		
	officials (AFI 90-301, Atch 1, definition of		
	Protected Communication)		

Elements	Definitions	Testimony	Documents
2. Was an unfavorable	Personnel Action-Any action taken on a member	SrA X (Section III, Tab	Referral EPR, dtd X June 200X
personnel action taken or	of the armed forces that affects or has the	D-1, p. 3) said rec'd	(Section III, Tab E-1)
threatened or was a	potential to affect (for example a threat) that	referral EPR in late June	
favorable action withheld	military member's current position or career.	200X	
or threatened to be	(AFI 90-301, Atch 1, definition of Personnel	Col A (Section III, Tab D-	
withheld following the	Action contains a non-exhaustive list)	2, p. 5) acknowledged he	
protected communication?	Unfavorable- negative (Merriam-Webster on-line	gave SrA X the referral	
	Dictionary)	EPR dated X June 200X	
ANSWER: YES			
3. Did (<i>Col A</i> ,	Responsible Management Official (RMO)-	SrA X (Section III, Tab D-	FWA CDI (Section III, Tab E-5)
Commander 1st FS	RMOs are: (1) officials who influenced or	1, p. 6) stated she told Col	shows Col A interviewed in
subject name here) the	recommended to the deciding official that he/she	A about the PC the day she	early June 200X; FWA
official responsible for	take, withhold or threaten a management	made it.	SUBSTANTIATED against Col
taking, withholding,	(personnel) action; (2) officials who decided to	Col A (Section III, Tab D-	A in August 200X
threatening, or influencing	take, withhold or threaten the	2, p. 10) admitted SrA X	
the personnel action know	management/personnel action or (3) any other	told him about the PC the	
about the protected	officials who approved, reviewed or indorsed the	day she made it.	
communication?	management/personnel action. (AFI 90-301, Atch	SSgt Y (Sec III, Tab D-5,	
	1, definition of RMO)	p. 4), IO for FWA CDI	
ANSWER: YES		interviewed Col A as a	
		subject in early Jun 200X	

Elements	Definitions	Testimony	Documents
4. Does the evidence establish that the personnel action would have been taken, withheld or threatened if the protected communication had not been made?	N/A	SrA X was facing a court- martial for theft of government property and has a PIF a mile long. See below for further info	See below.
ANSWER: YES			
4a. Reasons stated by the RMO for taking, withholding or threatening the action?	Note: Focus on RMO's testimony only here!	Col A (Section III, Tab D-2, pp. 7-11) Explained in detail all of SrA X's transgressions during the reporting period MSgt Z, First Sergeant (Section III, Tab D-4, pp. 6-8) corroborated Col A's testimony	SrA X's PIF (Section III, Tabs E- 3 through E-11) includes charge sheet, Art. 15 for AWOL and 6 LORs this reporting period AFOSI ROI # (shows investigated for theft)
4b. Reasonableness of the action taken withheld or threatened considering the complainant's performance and conduct.	Consider using —arbitrary and capricious standard here.	Col A (Section III, Tab D-2, p. 11) spoke with JAG Capt P (Sec. III, Tab D-6, pp. 5-6) JAG, Chief of Military Justice, who advised Col A	PIF (above)

Elements	Definitions	Testimony	Documents
4c. Consistency of the actions of the RMO with past practice.	Note—Look to RMO's actions here.	Col A (Section III, Tab D- 2, pp. 12-13) explained 3 rd referral OPR given; similar cases	Referral EPRs of Amn S and R (Section III, Tabs E-12-13); co-conspirators with SrA X, also rec'd referral EPRs this period AFI 36-3602, on what can/must go into an EPR.
4d. Motive of the RMO for deciding, taking or withholding the personnel action.	Motive-something that causes a person to do something (Merriam-Webster Online Dictionary) WHY they did it.	Col A (Section III, Tab D-2, p. 14) says he wanted to send a message to the court-members that this Amn is a —bad applel Was not happy about FWA complaint, but the EPR was earned MSgt Z, CCF (Section III, Tab D-4, p. 9) says he agrees 110% with EPR and that CC did it for right reasons	
4e. Procedural correctness of the action.	Look to applicable AFI for processing the particular personnel action		AFI 36-3602, Referral EPRs shows followed procedures properly

ATTACHMENT 3 - Judge Advocate (JA) Primer: "Legal Sufficiency Review" for Inspector General (IG) Investigative Case Files

The purpose of this paper is to provide practical guidance to JAGs who conduct legal reviews of IG investigative case files pursuant to Air Force Instruction (AFI) 90-301, *Inspector General Complaints Resolution*, 27 August 2015. The AFI requires JA to conduct a written legal sufficiency review for <u>all</u> IG Reports of Investigation (ROI). The AFI requires JAGs to conduct an additional legal review at the Major Command (MAJCOM) Joint Force Headquarters (JFHQ-(State)), Forward Operating Agency (FOA) or Direct Reporting Unit (DRU) levels in cases involving allegations against a colonel (or equivalent), reprisal, restriction, *or* where a higher authority includes an addendum.

1. Has each <u>allegation</u> been addressed? (AFI 90-301, Attachment 1)

a. Review:

- -Case File Section III, Tab B (AF IMT 102, any other complainant submission): What issues did the complainant raise in complaint?
- -Case File Section I, Tab K (Complaint Analysis): What allegations did the IG craft from the complaint and the complaint clarification?
- Case File Section III, Tab A (Appointment letter): What allegations was the IO appointed to investigate?
- -Case File Section II, Tab B (ROI Background and Allegations): Did the IO actually investigate the allegations the Appointing Authority directed?
- Case File Section II, Tab C (Findings, Analysis and Conclusions): Did the IO analyze each allegation in the ROI?

b. Guidance:

- All of the information in 1(a) above should be consistent.
- A common problem is an **"incomplete" investigation**. Return incomplete case files to the IG action officer (AO) for rework when:
 - The IO failed to address the issues that the complainant raised.
 - Ensure that the case file contains documentation as to the disposition of <u>ALL</u> issues raised by the complainant (even if they were invalidated during the complaint analysis stage). Find this in the case file Section I, Tab K, in the Complaint Analysis.
 - The IG may decide to open a separate case on the issues not addressed, in order to press on with the current case. Again, this needs to be explained.
 - The IO failed to investigate the allegations the Appointing Authority directed.
 - The IO failed to analyze each allegation in the ROI.
- Another recurring issue occurs when either the IO or a later reviewer "**reframes**" or crafts entirely **new allegations**.
 - Did he/she have that authority? (e.g., was the appointing letter amended?) If not, send the case file back to the IG action officer for administrative correction.
 - Does the subject will need to be re-advised of a new allegation or substantially new information and given an opportunity to respond? (para. 2.42.1.2)

2. Does each allegation allege a violation of law, regulation, procedure or policy? (AFI 90-301, para 2.12.1.4, Attachment 1)

a. Review Case File:

-Case File Section III, Tab B (AF IMT 102, any other complainant submission): What issues did the complainant raise in the complaint?

- Case File Section II, Tab B (ROI Background and Allegations): What are the allegations that the IO actually investigated?
- Case File Section III, Tab E (Evidence): Does the evidence include copies of relevant portions of all applicable standards?

b. Guidance:

- Carefully examine the complaint to identify what standards-violations the complainant raised and if the correct version/standards are being used. (This may require research!)
- Do the allegations, as crafted, clearly and concisely identify the complainant's assertions? (AFI 90-301, para. 2.12.1)
- Are the allegations matters properly within the IG purview? (AFI 90-301, Table 2.5)
 - If not, is there further explanation in the ROI as to why this is an IG investigation? Possible reasons why matters not normally in the IGs purview were investigated include:
 - The Appointing Authority designated the IG to conduct the investigation.
 - There are multiple allegations (both IG and non-IG issues) that are so interwoven that it is more appropriate to conduct a single investigation.
- Does <u>each</u> allegation:
 - -*Address violation of a <u>standard</u>? (AFI 90-301, para. 2.12.2)
 - *Allege the <u>correct</u> standard? (AFI 90-301, para. 2.12.1.4)
 - Address only one subject and one allegation? (AFI 90-301, para. 2.12.2)
 - List subject's full name and rank?
 - List the date of the alleged violation? (AFI 90-301, para. 2.12.1.1)
 - Provide sufficient <u>notice of how</u> the standard was violated? (AFI 90-301, para. 2.12.1.3)
 - Indicate the full name, rank of the complainant, if applicable?
- If the answer to one of the * items above is —no, the IG will need to reframe the allegation to correct this error. This may require the IG to go back to the Appointing Authority to have the IO appointment letter amended.
 - c. Example: On or about XX November 20XX Major Roger Jackson, Commander, XXX LRS, wrongfully downgraded the Enlisted Performance Report of Senior Airman Ava Wilson, in reprisal for making a protected communication, in violation of 10 USC 1034.

3. Did the IO <u>reasonably</u> apply the preponderance of the evidence standard in arriving at the findings? (AFI 90-301, para. 2.48)

a. Review:

- AFI 90-301, Attachment 1, definition of Preponderance of the Evidence
- Case File Section II, Tab C (Findings, Analysis, Conclusion)
- Case File Section III, Tab D (Witness Testimony)
- Case File Section III, Tab E (Evidence)
- Case File Section III, Tab C (Chronology, if applicable)

b. Guidance:

- An independent review of all the testimony and evidence is critical.
- Do not rely on *assertions* in the ROI—confirm that the evidence is in the record.
- All factual assertions should have a cite to the record for reviewer reference.
- Ensure that the IO has not made a case for his/her position, but rather presented both sides of the story and has made a reasonable judgment call.
- Ensure that there is sufficient evidence available to make a reasonable conclusion. If critical questions have not been asked or information not gathered, then the case is incomplete--send it back to the IG action officer for rework.

4. Are the conclusions supported by and consistent with the <u>findings</u>? (AFI 90-301, paragraphs 2.48 - 2.50; Attachment 1)

a. Review:

- Case File Section II, Tab C (Findings, Analysis, Conclusion)

b. Guidance:

- Judge advocates should carefully review ROIs against prevailing legal standards. They must ensure the investigative process is properly followed, the analysis of the facts and circumstances is reasonable, and the appropriate legal standards are applied to the facts. If the ROI is legally sufficient, but could have been more thorough in some respect, the JAG should provide this feedback to the IO, through the IG.
- If the JA simply disagrees with the IO's findings (and conclusions), then document the rationale in the legal review. (AFI 90-301, para. 2.59.4) A disagreement is not necessarily the same as
 - —legal insufficiency.
- While conducting the legal review, JAGs should not substitute their judgment for that of the IO. JAGs should give deference to the IO, much like an appellate court does to a trial judge. Reasonable minds may differ in these cases. *If* the facts and circumstances reasonably support the IO's conclusion, even if the JAG disagrees, *then the ROI is still legally sufficient*. If not, the ROI is not legally sufficient and should be returned to the IO for corrective action.
- If one individual is the subject of multiple allegations, ensure that the findings and conclusions are internally consistent.

5. Does the investigation comply with all <u>legal</u> requirements? (AFI 90-301, paragraph. 2.59, Attachment 1)

a. Review:

- AFI 90-301, para. 2.6.2, 2.59.1, 2.69.3, 2.69.4, 2.70.1, 5.7.7, 6.8.4, 7.8.3

b. Guidance:

- The legal requirements are outlined in paragraphs 1-4 above.
- Legal requirements overlap with administrative requirements (discussed below) insofar as AFI 90-301 contains requirements for format, content and objectivity/fairness. It is critical that the JA examine the Quality Review Checklist (QRC) to ensure the case file complies with AFI 90-301.
- Other legal requirements that might be relevant, besides those mentioned, include:
 - Were suspects (vice subjects) properly advised of their constitutional or statutory rights?
 - Was the subject given adequate **notice** of the allegations and sufficient **opportunity to respond**? (This includes any —reframed allegation or allegations added after the subject's initial interview, either at the base or from a higher review level)
 - If computer evidence was obtained, was it legally obtained? See AFI 33-119

6. Does the investigation comply with all administrative requirements? (AFI 90-301, para. 2.59.5)

a. Review:

- AFI 90-301, Table 2.16
- AFI 90-301, Attachment. 10 (Case File required format)
- SAF/IGQ, MAJCOM, or locally required Quality Review Checklist (QRC)

b. Guidance:

- JAGs should ensure that the IG correctly completed the applicable QRC.
- Generally, administrative errors do not render the case file legally insufficient.

- If the case is not administratively sufficient, the JA should return the file to the IO through the IG for rework.

7. Are there any errors or irregularities and, if so, what is the legal effect? (AFI 90-301, Attachment 1)

- a. Review:
 - AFI 90-301, Table 2.16
- b. Guidance:
 - Most procedural errors or irregularities in an investigation **do not invalidate** it
 - **Harmless errors** are defects in the procedures that do not have a materially adverse effect on an individual's substantial rights.
 - **Appointment errors** resulting in the appointment of an IO by an unauthorized official can render the investigation void. A properly authorized appointing official may subsequently ratify the appointment.
 - **Substantial errors** are those that adversely affect an individual's rights. If the error can be corrected without substantial prejudice to the individual concerned, the Appointing Authority may return the case file to the same IO for corrective action.
 - Common IG case file errors include:
 - **Improperly framed allegations**. Allegations may be reframed with the concurrence of the Appointing Authority. Note that reframing an allegation *may* trigger a requirement for notice to the subject and (another) opportunity to respond. The test here is whether the subject was provided with reasonable notice in the original allegation.
 - **Reliance on evidence outside the record**. This is not permissible. If the information is important enough to comment on, then it must be included in the case file. This might require a witness statement.
 - **Reliance on the wrong standard.** The standards or elements of the case should be analyzed under the standards in effect at the time of the alleged incident. If the IO relied on the wrong standard but this does not affect the analysis, this should be documented in the case file.
 - **Unsworn statements**. If any statement is unsworn, the IO should have the witness *adopt* their testimony under oath, in writing.
 - **Summarized testimony.** The testimony of complainant, subject, and key witnesses <u>must</u> be recorded and transcribed verbatim. (AFI 90-301, para. 2.42.) Other testimony may be summarized, with Appointing Authority approval.
 - **Not all allegations are investigated**. As noted above, send back to the IG action officer as incomplete.
 - Witnesses requested by complainant or subject or key witnesses not interviewed. If the IO failed to provide rationale for failing to interview these people, the case should be returned as incomplete.
 - Copies of relevant documents/evidence not included in the file. Anything material to the inquiry must be included, especially copies or extracts of relevant standards (law, policy, regulation alleged to have been violated).

If the case file is not legally sufficient, then the legal review must explain, in sufficient detail, what the IO must do to remedy any issues. Similarly, if the JA finds the case file is administratively insufficient, the legal review must also detail the remedy. If the legal review merely disagrees with the IO's findings and conclusions, then JA will provide the rationale for the disagreement to the Appointing Authority for final determination.

Attachment 4: Legal Review Templates & Legal Review Checklist

AFI 90-301, *Inspector General Complaints Resolution*, 27 August 2015, paragraph 3.59.3, requires the written legal review reflect a thorough review of the case, to include an independent review of all testimony and evidence.

When reviewing an ROI, begin with the *Inspector General Investigations - Legal Review Checklist* (see below) and make note of any errors and/or anomalies in the case as you proceed through the *Checklist*. After completing the *Checklist*, use one of the sample legal review templates below. Choose the appropriate template based on the type/s of allegation/s (i.e., **Legal Review Template for Reprisal Allegation/s**). The sample legal review template is used to write the written memorandum; the written memorandum contains explanations for any errors and/or anomalies noted while completing the *Checklist*. The *Inspector General Investigations – Legal Review Checklist* will be used as an attachment to the written memorandum. The *Inspector General Investigations – Legal Review Checklist* and templates for a written memorandum are available below and on the HAF/JAA website.

Legal Review Template for Reprisal Allegation/s:

XX XXX XX

MEMORANDUM FOR XX/IG

FROM: XX/JA

SUBJECT: Legal Review Concerning Allegations of Reprisal (ACTS FRNO #XXXX-

XXXXX), Maj Complainant, Base X

We have reviewed the above-referenced Inspector General (IG) Report of Investigation (ROI), dated XX XXX XX. The investigation included three reprisal allegations against three responsible management officials (RMOs). The investigating officer (IO) determined all three allegations were **NOT SUBSTANTIATED**, and we agree. In accordance with AFI 90-301, *Inspector General Complaints Resolution*, we find the ROI legally sufficient and concur with the ROI's findings and conclusions.

ROI ANOMALIES

Protected Communication - The IO found that complainant made a protected communication (PC) when he told several individuals in his work center that he intended to go to the IG. We disagree with this finding because a member telling individuals that he intends to complain to his the IG is not a PC as defined in 10 USC § 1034(b)(1)(A) and (B); DoDD 7050.06, paragraph E2.9; or AFI 90-301, Attachment 1. Instead, we find that the complainant's disclosure of his intention to go to the IG demonstrates his preparation to make a lawful communication to the IG. Therefore, a preponderance of the evidence supports that the complainant prepared to make a PC and the taking/threatening of a UPA or withholding/threatening to withhold a favorable personnel action based on that preparation to make a PC is reprisal. This error does not affect the legal sufficiency of the investigation or the ROI because the IO's overall conclusions remain the same.

CONCLUSION

The three framed allegations have been addressed and allege violations of law. The IO reasonably applied the preponderance of the evidence standard in arriving at the findings, and the conclusions are supported by and consistent with the findings. The investigation complied with all applicable legal and administrative requirements. We concur with the IO's findings that the allegations are **NOT SUBSTANTIATED**. The ROI is legally sufficient and the case may be closed in accordance with AFI 90-301.

SIGNATURE BLOCK Duty Title

Attachment:

1. Inspector General Investigations Legal Review Checklist

Legal Review Template for Restriction Allegation/s:

XX XXX XX

MEMORANDUM FOR XX/IG

FROM: XX/JA

SUBJECT: Legal Review Concerning Allegations of Restriction (ACTS FRNO #XXXX-

XXXXX), Maj Complainant, Base X

We have reviewed the above-referenced Inspector General (IG) Report of Investigation (ROI), dated XX XXX XX. The investigation included three restriction allegations against three subjects. The investigating officer (IO) determined all three allegations were **NOT SUBSTANTIATED**, and we agree. In accordance with AFI 90-301, *Inspector General Complaints Resolution*, we find the ROI legally sufficient and concur with the ROI's findings and conclusions.

ROI ANOMALIES

The ROI does not define preponderance of the evidence or abuse of authority when documenting the acid test per AFI 90-301, paragraph 3.49.3 and Attachments 1 and 22. This anomaly does not affect the legal sufficiency of the investigation or the ROI because the IO identified and applied the preponderance of the evidence standard, he sufficiently analyzed the evidence using the questions for restriction and the abuse of authority acid test, and credible evidence supports the IO's ultimate conclusions.

CONCLUSION

The three framed allegations have been addressed and allege violations of law. The IO reasonably applied the preponderance of the evidence standard in arriving at the findings, and the conclusions are supported by and consistent with the findings. The investigation complied with all applicable legal and administrative requirements. We concur with the IO's findings that the allegations are **NOT SUBSTANTIATED**. The ROI is legally sufficient, and the case may be closed in accordance with AFI 90-301.

SIGNATURE BLOCK Duty Title

Attachment:

1. Inspector General Investigations Legal Review Checklist

<u>INSPECTOR GENERAL INVESTIGATIONS – LEGAL REVIEW CHECKLIST</u>

REFERENCES: 10 USC 1034, DoDD 7050.06, and AFI 90-301

NOTE: Paragraph/attachment numbers (citations) coincide with AFI 90-301, Inspector General Complaints Resolution, 27 August 2015. Air Force Complaints Resolution Program Supplemental Guide (AFCRPSG) is a separate supplemental guide that contains attachments to AFI 90-301.

COMPLAINANT'S LAST NAME	FRNO ACTS CASE ID	S UNIT, INSTALLATION, MAJCOM			
SECTION A: ADMINISTRATIVE REQ	UIREMENTS (ANS	WER FOR ALL CASES)	YES	NO	N/A
Has the reviewing attorney thoroughly re	-	nt, witness, and subject testimony?			
2. Has the reviewing attorney thoroughly re					
attachments?	•	nvestigation, to include any addendum and all			
4. Are the facts cited by investigating office 3.49.2.	er found within the rec	ord of the report? AFI 90-301, Paragraph			
5. Does the report of investigation apply the	e correct standard:				
☐ Did the investigating officer cite the	correct standard in the	e allegation?			
☐ Did the investigating officer use the his/her analysis of each allegation?*	correct standards, to in	nclude relevant definitions, in conducting			
☐ Did the investigating officer use the allegation being investigated?	version of the standard	d that was in effect at the time of each			
☐ AFI 90-301, 27 August 2015					
☐ AFI 90-301, 23 August 2011, Incorp	porating Change 1, 6 J	une 2012			
☐ AFI 90-301, 23 August 2011					
☐ AFI 90-301, 15 May 2008					
☐ Other standard					
6. Does the report of investigation address e	each of the allegations	? AFI 90-301, Paragraph 3.59.4.			
	e case should be return	ne legal review must explain why the report of ned to the investigating officer. <i>AFI 90-301</i> ,			

7. Does each allegation allege a violation of law, regulation, procedure, or policy? AFI 90-301, Paragraph			
3.59.4.			
\Box If no, the report of investigation is not legally sufficient; the legal review must explain why the report	ш	ш	
of investigation is not legally sufficient; and the case should be returned to the investigating officer.			
AFI 90-301, Paragraph 3.59.4, Attachment 1 – Legal Sufficiency.			
8. Did the investigating officer reasonably apply the preponderance of the evidence standard in arriving at the			
findings? AFI 90-301, Paragraph 3.59.4.			
☐ If no, the report of investigation is not legally sufficient; the legal review must explain why the report of	Ш	Ш	
investigation is not legally sufficient; and the case should be returned to the investigating officer. <i>AFI 90-301</i> ,			
Paragraph 3.59.4, Attachment 1 – Legal Sufficiency.			
9. Are the investigating officer's conclusions supported by, and consistent with, the findings? <i>AFI 90-301</i> ,			
Paragraph 3.59.4.			
☐ If no, the report of investigation is not legally sufficient; the legal review must explain why the report of	Ш	Ш	
investigation is not legally sufficient; and the case should be returned to the investigating officer. <i>AFI 90-301</i> ,			
Paragraph 3.59.4, Attachment 1 – Legal Sufficiency.			
10. Does the investigation comply with all applicable legal and administrative requirements? <i>AFI 90-301</i> ,			
Paragraph 3.59.4.			
☐ If no, the legal reviewer must determine whether the failure to comply affected the legal sufficiency of	ш	ш	
the investigation/report of investigation; the legal review must explain why the investigation/report of			
investigation is/is not legally sufficient; and the case should be returned to the investigating officer if the			
investigation/report of investigation is not legally sufficient. AFI 90-301, Paragraph 3.59.4, Attachment 1 -			
Legal Sufficiency.			
11. Is the report of investigation free from errors or irregularities?			
☐ If no, the written legal review must identify the errors and/or irregularities and explain their legal			
effects. AFI 90-301, Paragraph 3.59.4.		ш	
12. Has a different attorney performed the legal review than the individual assigned to advise the investigating			
12. Has a different attorney performed the legal review than the individual assigned to advise the investigating officer? <i>AFI 90-301</i> , <i>Paragraph 3.59.2</i> .			
officer? AFI 90-301, Paragraph 3.59.2.	YES	NO	N/A
officer? <i>AFI 90-301, Paragraph 3.59.2.</i> ☐ If no, does the written legal review explain why not?	YES	NO	N/A
officer? AFI 90-301, Paragraph 3.59.2. ☐ If no, does the written legal review explain why not? SECTION B: REPRISAL ALLEGATIONS	YES	NO NO	N/A
officer? AFI 90-301, Paragraph 3.59.2. ☐ If no, does the written legal review explain why not? SECTION B: REPRISAL ALLEGATIONS	YES	NO III	N/A
officer? AFI 90-301, Paragraph 3.59.2. ☐ If no, does the written legal review explain why not? SECTION B: REPRISAL ALLEGATIONS	YES	NO	N/A
officer? <i>AFI 90-301</i> , <i>Paragraph 3.59.2</i> . ☐ If no, does the written legal review explain why not? SECTION B: REPRISAL ALLEGATIONS Did the investigation involve an allegation of reprisal? If no, proceed to Section C.	YES	NO O	N/A
officer? <i>AFI 90-301</i> , <i>Paragraph 3.59.2</i> . ☐ If no, does the written legal review explain why not? SECTION B: REPRISAL ALLEGATIONS Did the investigation involve an allegation of reprisal? If no, proceed to Section C. 1. Did the investigating officer correctly identify every protected communication? <i>AFI 90-301</i> , <i>Paragraph</i>	YES	NO O	N/A
officer? <i>AFI 90-301</i> , <i>Paragraph 3.59.2</i> . ☐ If no, does the written legal review explain why not? SECTION B: REPRISAL ALLEGATIONS Did the investigation involve an allegation of reprisal? If no, proceed to Section C. 1. Did the investigating officer correctly identify every protected communication? <i>AFI 90-301</i> , <i>Paragraph 6.7.4 and Attachment 1 – Protected Communication</i> .	YES	NO NO	N/A
officer? <i>AFI 90-301</i> , <i>Paragraph 3.59.2</i> . ☐ If no, does the written legal review explain why not? SECTION B: REPRISAL ALLEGATIONS Did the investigation involve an allegation of reprisal? If no, proceed to Section C. 1. Did the investigating officer correctly identify every protected communication? <i>AFI 90-301</i> , <i>Paragraph</i>	YES	NO D	N/A
officer? <i>AFI 90-301</i> , <i>Paragraph 3.59.2</i> . ☐ If no, does the written legal review explain why not? SECTION B: REPRISAL ALLEGATIONS Did the investigation involve an allegation of reprisal? If no, proceed to Section C. 1. Did the investigating officer correctly identify every protected communication? <i>AFI 90-301</i> , <i>Paragraph 6.7.4 and Attachment 1 - Protected Communication</i> . 2. Were all of the communications identified by the investigating officer protected by statute, DoD Directive, or AFI 90-301 (i.e., it was (1) a lawful communication, as defined in AFI 90-301, Attachment 1, made to a member of Congress or an IG; or (2) a communication in which a member of the armed forces communicated	YES	NO D	N/A
officer? <i>AFI 90-301</i> , <i>Paragraph 3.59.2</i> . ☐ If no, does the written legal review explain why not? SECTION B: REPRISAL ALLEGATIONS Did the investigation involve an allegation of reprisal? If no, proceed to Section C. 1. Did the investigating officer correctly identify every protected communication? <i>AFI 90-301</i> , <i>Paragraph 6.7.4 and Attachment 1 − Protected Communication</i> . 2. Were all of the communications identified by the investigating officer protected by statute, DoD Directive, or AFI 90-301 (i.e., it was (1) a lawful communication, as defined in AFI 90-301, Attachment 1, made to a member of Congress or an IG; or (2) a communication in which a member of the armed forces communicated information that the member reasonably believes evidences (a) a violation of law or regulation, including a law	YES	NO NO	N/A
officer? <i>AFI 90-301</i> , <i>Paragraph 3.59.2</i> . ☐ If no, does the written legal review explain why not? SECTION B: REPRISAL ALLEGATIONS Did the investigation involve an allegation of reprisal? If no, proceed to Section C. 1. Did the investigating officer correctly identify every protected communication? <i>AFI 90-301</i> , <i>Paragraph 6.7.4 and Attachment 1 - Protected Communication</i> . 2. Were all of the communications identified by the investigating officer protected by statute, DoD Directive, or AFI 90-301 (i.e., it was (1) a lawful communication, as defined in AFI 90-301, Attachment 1, made to a member of Congress or an IG; or (2) a communication in which a member of the armed forces communicated information that the member reasonably believes evidences (a) a violation of law or regulation, including a law or regulation prohibiting rape, sexual assault, or other sexual misconduct in violation of Articles 120 through	YES	NO NO	N/A
officer? <i>AFI 90-301</i> , <i>Paragraph 3.59.2</i> . ☐ If no, does the written legal review explain why not? SECTION B: REPRISAL ALLEGATIONS Did the investigation involve an allegation of reprisal? If no, proceed to Section C. 1. Did the investigating officer correctly identify every protected communication? <i>AFI 90-301</i> , <i>Paragraph 6.7.4 and Attachment 1 − Protected Communication</i> . 2. Were all of the communications identified by the investigating officer protected by statute, DoD Directive, or AFI 90-301 (i.e., it was (1) a lawful communication, as defined in AFI 90-301, Attachment 1, made to a member of Congress or an IG; or (2) a communication in which a member of the armed forces communicated information that the member reasonably believes evidences (a) a violation of law or regulation, including a law or regulation prohibiting rape, sexual assault, or other sexual misconduct in violation of Articles 120 through 120c of the Uniform Code of Military Justice, sexual harassment, or unlawful discrimination; (b) gross	YES	NO NO	N/A
officer? <i>AFI 90-301</i> , <i>Paragraph 3.59.2</i> . ☐ If no, does the written legal review explain why not? SECTION B: REPRISAL ALLEGATIONS Did the investigation involve an allegation of reprisal? If no, proceed to Section C. 1. Did the investigating officer correctly identify every protected communication? <i>AFI 90-301</i> , <i>Paragraph 6.7.4 and Attachment 1 - Protected Communication</i> . 2. Were all of the communications identified by the investigating officer protected by statute, DoD Directive, or AFI 90-301 (i.e., it was (1) a lawful communication, as defined in AFI 90-301, Attachment 1, made to a member of Congress or an IG; or (2) a communication in which a member of the armed forces communicated information that the member reasonably believes evidences (a) a violation of law or regulation, including a law or regulation prohibiting rape, sexual assault, or other sexual misconduct in violation of Articles 120 through 120c of the Uniform Code of Military Justice, sexual harassment, or unlawful discrimination; (b) gross mismanagement, a gross waste of funds or other resources, an abuse of authority, or a substantial and specific	YES	NO NO	N/A
officer? <i>AFI 90-301</i> , <i>Paragraph 3.59.2</i> . ☐ If no, does the written legal review explain why not? SECTION B: REPRISAL ALLEGATIONS Did the investigation involve an allegation of reprisal? If no, proceed to Section C. 1. Did the investigating officer correctly identify every protected communication? <i>AFI 90-301</i> , <i>Paragraph 6.7.4 and Attachment 1 − Protected Communication</i> . 2. Were all of the communications identified by the investigating officer protected by statute, DoD Directive, or AFI 90-301 (i.e., it was (1) a lawful communication, as defined in AFI 90-301, Attachment 1, made to a member of Congress or an IG; or (2) a communication in which a member of the armed forces communicated information that the member reasonably believes evidences (a) a violation of law or regulation, including a law or regulation prohibiting rape, sexual assault, or other sexual misconduct in violation of Articles 120 through 120c of the Uniform Code of Military Justice, sexual harassment, or unlawful discrimination; (b) gross mismanagement, a gross waste of funds or other resources, an abuse of authority, or a substantial and specific danger to public health or safety; or (c) a threat by another member of the armed forces or employee of the	YES	NO NO	N/A
officer? <i>AFI 90-301</i> , <i>Paragraph 3.59.2</i> . ☐ If no, does the written legal review explain why not? SECTION B: REPRISAL ALLEGATIONS Did the investigation involve an allegation of reprisal? If no, proceed to Section C. 1. Did the investigating officer correctly identify every protected communication? <i>AFI 90-301</i> , <i>Paragraph 6.7.4 and Attachment 1 − Protected Communication.</i> 2. Were all of the communications identified by the investigating officer protected by statute, DoD Directive, or AFI 90-301 (i.e., it was (1) a lawful communication, as defined in AFI 90-301, Attachment 1, made to a member of Congress or an IG; or (2) a communication in which a member of the armed forces communicated information that the member reasonably believes evidences (a) a violation of law or regulation, including a law or regulation prohibiting rape, sexual assault, or other sexual misconduct in violation of Articles 120 through 120c of the Uniform Code of Military Justice, sexual harassment, or unlawful discrimination; (b) gross mismanagement, a gross waste of funds or other resources, an abuse of authority, or a substantial and specific danger to public health or safety; or (c) a threat by another member of the armed forces or employee of the federal government that indicates a determination or intent to kill or cause serious bodily injury to members of	YES	NO NO	N/A
officer? <i>AFI 90-301</i> , <i>Paragraph 3.59.2</i> . ☐ If no, does the written legal review explain why not? SECTION B: REPRISAL ALLEGATIONS Did the investigation involve an allegation of reprisal? If no, proceed to Section C. 1. Did the investigating officer correctly identify every protected communication? <i>AFI 90-301</i> , <i>Paragraph 6.7.4 and Attachment 1 − Protected Communication</i> . 2. Were all of the communications identified by the investigating officer protected by statute, DoD Directive, or AFI 90-301 (i.e., it was (1) a lawful communication, as defined in AFI 90-301, Attachment 1, made to a member of Congress or an IG; or (2) a communication in which a member of the armed forces communicated information that the member reasonably believes evidences (a) a violation of law or regulation, including a law or regulation prohibiting rape, sexual assault, or other sexual misconduct in violation of Articles 120 through 120c of the Uniform Code of Military Justice, sexual harassment, or unlawful discrimination; (b) gross mismanagement, a gross waste of funds or other resources, an abuse of authority, or a substantial and specific danger to public health or safety; or (c) a threat by another member of the armed forces or employee of the	YES	NO D	N/A
officer? AFI 90-301, Paragraph 3.59.2. □ If no, does the written legal review explain why not? SECTION B: REPRISAL ALLEGATIONS Did the investigation involve an allegation of reprisal? If no, proceed to Section C. 1. Did the investigating officer correctly identify every protected communication? AFI 90-301, Paragraph 6.7.4 and Attachment 1 − Protected Communication. 2. Were all of the communications identified by the investigating officer protected by statute, DoD Directive, or AFI 90-301 (i.e., it was (1) a lawful communication, as defined in AFI 90-301, Attachment 1, made to a member of Congress or an IG; or (2) a communication in which a member of the armed forces communicated information that the member reasonably believes evidences (a) a violation of law or regulation, including a law or regulation prohibiting rape, sexual assault, or other sexual misconduct in violation of Articles 120 through 120c of the Uniform Code of Military Justice, sexual harassment, or unlawful discrimination; (b) gross mismanagement, a gross waste of funds or other resources, an abuse of authority, or a substantial and specific danger to public health or safety; or (c) a threat by another member of the armed forces or employee of the federal government that indicates a determination or intent to kill or cause serious bodily injury to members of the armed forces or civilians or damage to military, federal, or civilian property, to a member of Congress or their staff; an IG or a member of the IG's investigative staff; personnel assigned to DoD audit, inspection, investigation, law enforcement, equal opportunity, safety, family advocacy, or sexual assault prevention and	YES	NO NO	N/A
officer? AFI 90-301, Paragraph 3.59.2. □ If no, does the written legal review explain why not? SECTION B: REPRISAL ALLEGATIONS Did the investigation involve an allegation of reprisal? If no, proceed to Section C. 1. Did the investigating officer correctly identify every protected communication? AFI 90-301, Paragraph 6.7.4 and Attachment 1 – Protected Communication. 2. Were all of the communications identified by the investigating officer protected by statute, DoD Directive, or AFI 90-301 (i.e., it was (1) a lawful communication, as defined in AFI 90-301, Attachment 1, made to a member of Congress or an IG; or (2) a communication in which a member of the armed forces communicated information that the member reasonably believes evidences (a) a violation of law or regulation, including a law or regulation prohibiting rape, sexual assault, or other sexual misconduct in violation of Articles 120 through 120c of the Uniform Code of Military Justice, sexual harassment, or unlawful discrimination; (b) gross mismanagement, a gross waste of funds or other resources, an abuse of authority, or a substantial and specific danger to public health or safety; or (c) a threat by another member of the armed forces or employee of the federal government that indicates a determination or intent to kill or cause serious bodily injury to members of the armed forces or civilians or damage to military, federal, or civilian property, to a member of Congress or their staff; an IG or a member of the IG's investigative staff; personnel assigned to DoD audit, inspection, investigation, law enforcement, equal opportunity, safety, family advocacy, or sexual assault prevention and response designees; any person in the member's chain of command, to include supervisors who are not	YES	NO NO	N/A
officer? AFI 90-301, Paragraph 3.59.2. □ If no, does the written legal review explain why not? SECTION B: REPRISAL ALLEGATIONS Did the investigation involve an allegation of reprisal? If no, proceed to Section C. 1. Did the investigating officer correctly identify every protected communication? AFI 90-301, Paragraph 6.7.4 and Attachment 1 − Protected Communication. 2. Were all of the communications identified by the investigating officer protected by statute, DoD Directive, or AFI 90-301 (i.e., it was (1) a lawful communication, as defined in AFI 90-301, Attachment 1, made to a member of Congress or an IG; or (2) a communication in which a member of the armed forces communicated information that the member reasonably believes evidences (a) a violation of law or regulation, including a law or regulation prohibiting rape, sexual assault, or other sexual misconduct in violation of Articles 120 through 120c of the Uniform Code of Military Justice, sexual harassment, or unlawful discrimination; (b) gross mismanagement, a gross waste of funds or other resources, an abuse of authority, or a substantial and specific danger to public health or safety; or (c) a threat by another member of the armed forces or employee of the federal government that indicates a determination or intent to kill or cause serious bodily injury to members of the armed forces or civilians or damage to military, federal, or civilian property, to a member of Congress or their staff; an IG or a member of the IG's investigative staff; personnel assigned to DoD audit, inspection, investigation, law enforcement, equal opportunity, safety, family advocacy, or sexual assault prevention and	YES	NO NO	N/A

an investigation or proceeding related to a communication under part (1) or (2) above, or filing, causing to be filed, participating in, or otherwise assisting in an inquiry/investigation of a reprisal and/or restriction complaint). <i>AFCRPSG</i> , <i>Attachment 18</i> . Note: For allegations of reprisal occurring before 26 Dec 13, the communication described in (2)(a) above did not specifically include rape, sexual assault, other sexual misconduct, or sexual harassment; however, such a communication would be included in the definition of protected communication included in the previous version of 10 U.S.C. § 1034 as a violation of law. For allegations of reprisal occurring before 26 Dec 13, the communication described in (3) above was not specifically included in the definition of protected communication as set forth in 10 U.S.C. § 1034; however, such a communication would likely be included in (1) or (2) above.			
3. If a protected communication was not actually made, did the member prepare to make a protected communication or did the responsible management official perceive that the member made or prepared to make a protection communication?			
☐ If so, did the IO properly complete the reprisal acid test? <i>AFCRPSG</i> , <i>Attachment 18</i> , <i>Note 1</i> (<i>AFI 90-301</i> , <i>Attachment 21</i> , <i>Note 1</i> , <i>for allegations of reprisal occurring before 27 August 2015</i>).			
4. If a protected communication was not actually made and the member did not prepare to make/responsible management official did not perceive that the member made or prepared to make a protection communication, did the IO properly complete the abuse of authority acid test? <i>AFCRPSG</i> , <i>Attachment 18</i> , <i>Note 1</i> (<i>AFI 90-301</i> , <i>Attachment 21</i> , <i>Note 1</i> , <i>for allegations of reprisal occurring before 27 August 2015</i>). See Section D below.			
5. With respect to each protected communication, did the investigating officer provide details including:	_		_
☐ The date of the protected communication;	Ш	Ш	Ш
☐ To whom the protected communication was made;			
☐ What each protected communication concerned; and			
☐ Why the protected communication is, in fact, a protected communication?			
AFCRPSG, Attachment 18 (AFI 90-301, Attachment 21, for allegations of reprisal occurring before 27 August 2015).			
6. Did the investigating officer correctly identify all personnel actions alleged to have been taken after the protected communication was made based on the definition of personnel action in AFI 90-301, Attachment 1? <i>AFI 90-301, Paragraph 6.7.4.</i>			
7. With respect to each personnel action, did the investigating officer properly determine that the personnel action alleged to have been taken/threatened was actually an unfavorable personnel action or the favorable personnel action alleged to have been withheld/threatened to be withheld was actually a favorable personnel action? <i>AFCRPSG</i> , <i>Attachment 18</i> (<i>AFI 90-301</i> , <i>Attachment 21</i> , <i>for allegations of reprisal occurring before 27 August 2015</i>).			
8. With respect to each unfavorable personnel action taken/threatened or favorable personnel action withheld/threatened to have been withheld, did the investigating officer identify <u>all</u> responsible management officials, to include any official who influenced/recommended, took/withheld/threatened, and/or approved/reviewed/indorsed the action (i.e., appeal authority on Article 15 actions, senior rater on OPRs/EPRs, etc.)? <i>AFI 90-301, Paragraph 6.7.4, Attachment 1; AFCRPSG, Attachment 18 (AFI 90-301, Attachment 21, for allegations of reprisal occurring before 27 August 2015).</i>			
☐ If a responsible management official identified is not a subject of the investigation, did the IO fully explain the rationale for not making the responsible management official a subject? <i>AFI 90-301</i> , <i>Paragraph 6.7.4</i> .			
9. Did the investigating officer thoroughly apply the reprisal acid test with all four questions answered for each allegation of reprisal? <i>AFI 90-301</i> , <i>Paragraph 6.7.5</i> . The format for the reprisal acid test is contained at <i>AFCRPSG</i> , <i>Attachment 18 (AFI 90-301</i> , <i>Attachment 21</i> , <i>for allegations of reprisal occurring before 27 August 2015</i>).			

10. Did the investigating officer adequately determine whether each responsible management official knew about the protected communication(s) at the time he/she acted as a responsible management official? The investigating officer must fully explain, citing the supporting facts and testimony, all of the following:			
☐ When the responsible management official learned about the communication(s).			
☐ What the responsible management official knew about the communication(s).			
\square How the responsible management official learned of the communication(s).			
AFCRPSG, Attachment 18 (AFI 90-301, Attachment 21, for allegations of reprisal occurring before 27 August 2015).			
11. If the investigating officer determined the responsible management official did <u>not</u> know about the protected communication(s), did he/she apply the acid test for abuse of authority? <i>AFCRPSG</i> , <i>Attachment 18</i> , <i>Note 2 (AFI 90-301, Attachment 21, Note 2, for allegations of reprisal occurring before 27 August 2015)</i> . See Section D below.			
Note: There is no need to continue the acid test for reprisal if the investigating officer properly did not find			
knowledge of the communication(s) by the responsible management official. 12. If the investigating officer determined the responsible management official <u>did</u> know about the protected communication(s), did he/she establish, by a preponderance of the evidence, whether the responsible management official took, withheld, threatened, influenced, recommended, approved, reviewed, or indorsed the personnel action because of the communication? <i>AFCRPSG</i> , <i>Attachment 18</i> (<i>AFI 90-301</i> , <i>Attachment 21</i> , <i>for allegations of reprisal occurring before 27 August 2015</i>).			
☐ Did the investigating officer specifically and adequately address the responsible management official's reasons for taking, withholding, threatening, influencing, recommending, approving, reviewing, or indorsing the personnel action (i.e., why did the responsible management official do what he/she did)?			
☐ Did the investigating officer specifically and adequately determine the reasonableness of what the responsible management official did considering the member's performance and conduct?			
☐ Did the investigating officer specifically and adequately determine the consistency of what the responsible management official did with the past practice of the responsible management official?			
\square Did the investigating officer specifically and adequately address the responsible management official's			
motive for what the responsible management official did (i.e., was the action motivated by the protected communication or legitimate factors, such as maintaining good order and discipline; holding the member accountable; being accurate in documenting the member's performance, etc.)?			
☐ Did the investigating officer specifically and adequately determine whether the personnel action was procedurally correct (i.e., what did policy and procedures require, were requirements met, did any responsible management official exceed his/her authority)?			
13. If the investigating officer properly determined reprisal did <u>not</u> occur, did he/she apply the acid test for abuse of authority? See Section D below. <i>AFI 90-301</i> , <i>Paragraph 6.7.3</i> .			
SECTION C: RESTRICTION ALLEGATIONS	YES	NO	N/A
Did the investigation involve an allegation of restriction? If no, proceed to Section D.			
1. Did the investigating officer adequately describe <u>how</u> an official limited, or attempted to limit, a member's access to an IG or a member of Congress? <i>AFI 90-301</i> , <i>Table 7.2</i> .			
2. Did the investigating officer adequately determine the intent of the official involved? <i>AFI 90-301</i> , <i>Table 7.2</i> .			

☐ Did the investigating officer specifically and adequately discuss the official's reasons for restricting or taking actions to create barriers to making protected communications (i.e., why did the official restrict or take actions to create barriers)?			
\Box Did the investigating officer specifically and adequately discuss the reasonableness of the official's actions?			
☐ Did the investigating officer specifically and adequately discuss the motive for the official's actions (i.e., what did the official seek to achieve by his/her action)?			
3. Did the investigating officer properly determine and adequately discuss, citing supporting facts and testimony, whether a reasonable person, under similar circumstances, would believe that he/she was actually restricted from making a lawful communication to an IG or a member of Congress based on the official's actions? <i>AFI 90-301, Table 7.2.</i>			
4. In determining whether restriction occurred, did the investigating officer fully consider that restriction may be communicated by a variety of means and creates a chilling effect (i.e., verbally, in written policy, regulation, order, procedure, counseling, or public statement)? <i>AFI 90-301, Table 7.2, Note.</i>			
5. If the investigating officer properly determined restriction did <u>not</u> occur, did he/she apply the acid test for abuse of authority? See Section D below. <i>AFI 90-301, Paragraph 7.8.5</i> .			
SECTION D: ABUSE OF AUTHORITY ALLEGATIONS	YES	NO	N/A
Did the investigation involve an allegation of abuse of authority or did a preponderance of the evidence fail to establish that reprisal or restriction occurred? If no, proceed to the signature block.			
1. Did the investigating officer determine that at least one of the following resulted from the responsible management official's action:		П	П
☐ The action adversely affected <u>any</u> person (i.e., demotion, referral OPR/EPR, extra duties, etc.), or	ш		ш
☐ The action resulted in a personal gain or advantage to the responsible management official. (i.e., promotion, award, etc.)?			
Note: There must be an <u>actual</u> adverse effect or personal gain/advantage. It is not sufficient that the "potential" for an adverse effect or personal gain/advantage exists. There is no need to continue the acid test for abuse of authority if the investigating officer properly determined the answers to both of these questions are "no."			
AFCRPSG, Attachment 19 (AFI 90-301, Attachment 22, for allegations of abuse of authority occurring before 27 August 2015).			
2. Did the investigating officer properly determine whether:			
☐ The responsible management official acted outside the authority granted under applicable regulations, law, or policy; or			
☐ The responsible management official's actions were arbitrary and capricious?			
AFCRPSG, Attachment 19 (AFI 90-301, Attachment 22, for allegations of abuse of authority occurring before 27 August 2015).			
3. In determining whether the responsible management official's actions were arbitrary and capricious, did the investigating officer specifically and adequately:			П
☐ Address the responsible management official's reasons for taking withholding, threatening, influencing, recommending, approving, reviewing, or indorsing the personnel action (i.e., why did the responsible management official do what he/she did)?			

☐ Determine the consistency of what the responsible management official did with the past practice of the responsible management official?		
AFCRPSG, Attachment 19 (AFI 90-301, Attachment 22, for allegations of abuse of authority occurring before 27 August 2015).		

FULL NAME & RANK	SIGNATURE	DATE OF
OF REVIEWING ATTORNEY	OF REVIEWING ATTORNEY	LEGAL REVIEW

NOTE: Attach a copy of this completed checklist to the written memorandum which complies with the requirements of AFI 90-301, *Inspector General Complaints Resolution*, 27 August 2015, Paragraphs 3.59.3-4.

ATTACHMENT 5 - Matrix: Levels of Legal Review Required

Type:	Base Level	MAJCOM, JFHQ-(State), DRU or FOA	SAF/IGQ	Rationale
Reprisal Allegation	Yes (N.1)	Yes (N. 2)	Maybe (N. 3)	DoD is final review authority.
Allegation involving O-6, O-6 Select or civilian equivalent subject (any wrongdoing)	Yes (N.1)	Yes (N.2)	Maybe (N.3)	High profile and interest cases; SOUIF implications
Restriction Allegation	Yes (N.1)	Yes (N. 2)	Maybe (N.3)	DoD is final review authority.
Abuse of Authority Allegation	Yes (N. 1)	Maybe (N.4)	Maybe (N.3)	Typically is in the alternative to reprisal, which DoD reviews as final authority
Any reprisal, restriction or O-6 Allegations	Yes (N.1)	Maybe (N.4)	Maybe (N.3)	
RCA	Recommended (N.5)	Maybe (N.5)	Yes (N.3)	All RCAs that recommend dismissal of reprisal go to DoD for final approval
NAF or higher authority writes an Addendum	N/A	Yes (N.2)	Maybe (N.3)	All disputed findings in case file must be resolved.

Notes:

- 1. AFI 90-301, paragraph 3.59.1. requires JA to conduct a written legal sufficiency review for <u>all</u> IG ROIs.
- 2. AFI 90-301 requires JA to conduct an additional independent legal review at the Major Command (MAJCOM) Joint Force Headquarters (JFHQ-(State)), Forward Operating Agency (FOA) or Direct Reporting Unit (DRU) levels in cases involving allegations against a colonel (or equivalent) cases involving reprisal, restriction, *and cases* where a higher authority includes an *addendum* (such as when higher headquarters disagree with lower-level findings). (See AFI 90-301, para. 3.69.4,)
- 3. The SAF/IGQ legal advisor reviews all IG case files forwarded to SAF/IGQ, regardless of the type of allegation. The legal advisor, in his or her discretion, may choose to issue a separate written legal opinion for HQ JAA signature. Typically, this occurs in cases involving disagreement between the base and HHQ levels, containing significant legal or administrative deficiencies or where SAF/IGQ acts as the MAJCOM (i.e., for all ANG and USAFA cases). The SAF/IGQ legal advisor also reviews all RCAs forwarded to SAF/IGQ that recommend dismissal of reprisal allegations. In

his or her discretion, the SAF/IGQ legal advisor may issue a written legal opinion to support dismissal or recommend investigation.

- 4. The MAJCOM/JA, in its discretion, may choose to conduct a legal review in cases involving abuse of authority or O-6 allegations. Typically, this will occur in mixed cases those involving O-6 allegations. SAF/IGQ strongly encourages MAJCOMS, in mixed cases to conduct a written legal review of the entire case file, not just the Big 3 or O-6 allegations.
- 5. While the AFI does not require a —legal review for RCAs, SAF/IGQ strongly recommends, at a minimum, a base level legal review of any RCA that recommends dismissal of any reprisal allegations. All such RCAs get forwarded, through channels, to DoD, for final approval. For this reason, MAJCOMs or SAF/IGQ may choose to conduct an independent review and/or issue a written concurrence or dissent. Any disagreements should provide a sufficient rationale.